Bylaw No. 8942

Disclaimer:

This information has been provided solely for research convenience. Official bylaws are available from the Office of the City Clerk and must be consulted for purposes of interpretation and application of the law.
This Bylaw has been consolidated under the authority of the City Clerk. It represents proof, in absence of evidence to the contrary of:

a) the original bylaw and of all bylaws amending it; and

b) the fact of passage of the original and all amending bylaws.
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BYLAW NO. 8942

A BYLAW OF THE CITY OF REGINA
RESPECTING THE DISTRIBUTION OF WATER AND THE
INSTALLATION AND MAINTENANCE OF WATER SERVICES
IN THE CITY OF REGINA AND TO FIX THE TARIFF OF FEES
AND THE TERMS AND CONDITIONS ON WHICH WATER WILL BE
SUPPLIED BY THE CITY OF REGINA

THE COUNCIL OF THE CITY OF REGINA ENACTS AS FOLLOWS:

PART I: INTERPRETATION

1 This Bylaw shall be known and may be cited as "The Regina Water Bylaw."

2 In this Bylaw:

"account" means the combination of primary customer or co-applicant, premises and services for billing purposes;

"bill" means a statement of charges applied to a primary customer’s account and owing to the City;

Repealed. (#2006-73, s. 3, 2006)

"City" means the City of Regina;

"City Manager" means the City Manager for the City of Regina and anyone acting under the instructions of the City Manager in carrying out the provisions of this Bylaw;

"co-applicant" is a person who is equally responsible as the primary customer for payment of the bill;

"commercial premises" means those premises in which a business, profession, industry, trade or commerce is carried on, and includes all premises not falling within the definitions of "standard residential premises" and "multi-residential premises";

Repealed. (#2012-63, s. 66, 2012)

"daily base charge" means a daily charge per number of days of billing;

Repealed. (#2016-48, s. 6(2), 2016)

"designated property" means designated property as defined in Bylaw No. 2012-63 being The Waste Management Bylaw, 2012;
“Director” means the Director, Finance, or any other employee who has been delegated with the authority to act on his or her behalf;

"dwelling unit" means dwelling unit as defined in Bylaw No. 9250 being *The Regina Zoning Bylaw*;

Repeated. (#2011-64, s. 6, 2011)

"multi-residential premises" means single water metered premises with five or more dwelling units;

"owner" means the registered owner of a property or the purchaser thereof who is entitled to occupy and use the property;

"person" includes an individual, corporation, partnership and any association or other body;

"premises" means land, buildings or part thereof occupied or used for any purpose and includes designated property;

"primary customer" means any person who applies to the City for the supply of service from the City in accordance with subsections 5(1), 5(4) and 13(2) of this Bylaw or sections 8, 77 and 78 of Bylaw No. 2016-24 being *The Wastewater and Storm Water Bylaw, 2016*;

"property line" means the dividing line between the street and the lot or parcel to be served with water;

"service" means any service provided by the City related to water pursuant to Bylaw No. 8942 being, *The Regina Water Bylaw*, sewer and drainage pursuant to Bylaw No. 2016-24 being, *The Wastewater and Storm Water Bylaw, 2016*, or waste pursuant to Bylaw No. 2012-63 being, *The Waste Management Bylaw, 2012*.

"service pipe" means the pipe for conveying water from the water main in the street to the premises of the primary customer or co-applicant;

"standard residential premises" includes individually metered dwelling units and single metered premises with no more than four dwelling units;

Repeated. (#2012-63, s. 66, 2012)

"water system" includes the whole or any part of the water system through which the City conveys or distributes water for the use of its customers.

(#9759, s. 2, 1995; #2006-73, s. 4, 2006; #2009-5, s. 2, 2009, #2011-64, s. 6, 2011; 
#2012-63, s. 66, 2012, #2016-24, ss. 143(2), 143(3), 143(4), 143(5), 143(6), 2016, #2016-48, ss. 6(3) and 6(4), 2016)
2.1 The works established pursuant to The Urban Municipality Act, 1984 for the supply, collection, treatment, storage and distribution of water are continued as a public utility service pursuant to The Cities Act.
(#9759, s. 3, 1995; #2005-16, s. 3, 2005)

PART II Repealed. (#9759, s. 4, 1995)

PART III: SERVICE
(#2012-63, s. 66, 2012)

5(1) Every person that applies for service from the City shall complete an application form to request service through one of the following methods:

(a) by filling out a paper application form and submitting it;
(b) by filling out an electronic application form and submitting it electronically;
(c) by attending City Hall in person to fill out and submit a paper application; or
(d) by telephoning the City to provide the information required in the application form and to request that service be provided to the premises.

(2) The City shall accept the application for service, unless the applicant is disentitled to such service pursuant to section 26.

(3) The service provided pursuant to subsection 5(1) of this Bylaw shall:

(a) include as a term and condition that the primary customer agrees to abide and be bound by the provisions of this Bylaw and any other Bylaw or resolution of the City concerning water, sewer, drainage or waste service;
(b) be non-transferable; and
(c) include the four services of water, sewer, drainage and waste.

(4) The person responsible for payment of the services in subsection 5(3) shall be the “primary customer” except where another person has agreed in writing to accept responsibility for payment for specified services, in which case the other person is deemed to be the primary customer for that specified service.

(5) Every person who applies for service in accordance with subsection (1) shall pay the service fee set out in Item 1 of Schedule “A” to this Bylaw.

(6) The service fee required pursuant to subsection (5) shall be included in the primary customer’s first bill that is issued after the primary customer has applied for service and has been accepted by the City.
The City may waive the application of the service fee if all of the following conditions are met:

(a) an applicant for service was previously the co-applicant with a primary customer on that account; and

(b) the new co-applicant accepts responsibility for any outstanding balance on the account that was incurred from the previous primary customer.

The Director shall assess the creditworthiness of each primary customer and at the Director’s discretion, require that the primary customer pay to the City the applicable security deposit for service based on the size of the water meter as set out in Schedule “C”.

Where a person has provided the City with payment of a bill, such payment shall be applied in the following order:

(a) first, to reduce or eliminate any penalties assessed pursuant to this Bylaw, or Bylaw No. 2016-24 being, The Wastewater and Storm Water Bylaw, 2016 or Bylaw No. 2012-63, being The Waste Management Bylaw, 2012;

(b) second, to reduce or eliminate any interest assessed pursuant to this Bylaw or Bylaw No. 2016-24 being, The Wastewater and Storm Water Bylaw, 2016 or Bylaw No. 2012-63, being The Waste Management Bylaw, 2012;

(c) third, to reduce or eliminate any service charges assessed pursuant to this Bylaw or Bylaw No. 2016-24 being, The Wastewater and Storm Water Bylaw, 2016 or Bylaw No. 2012-63, being The Waste Management Bylaw, 2012;

(d) fourth, to reduce or eliminate any service charges assessed pursuant to this Bylaw in relation to waste or Bylaw No. 2012-63, being The Waste Management Bylaw, 2012;

(e) fifth, to reduce or eliminate any service charges assessed pursuant to this Bylaw in relation to drainage or Bylaw No. 2016-24 being, The Wastewater and Storm Water Bylaw, 2016;

(f) sixth, to reduce or eliminate any service charges assessed pursuant to this Bylaw, in relation to sewer service or Bylaw No. 2016-24 being, The Wastewater and Storm Water Bylaw, 2016; and

(g) seventh, to reduce or eliminate any service charges assessed pursuant to this Bylaw in relation to water service.
(10) Where a security deposit is required pursuant to subsection (8), the deposit shall be included in the primary customer’s first bill that is issued after the Director has determined that a security deposit will be required.

(11) The fee charged pursuant to subsection (5) is in addition to any other fees charged pursuant to this Bylaw.

(12) Any primary customer or co-applicant may discontinue service by completing an application for termination of service through one of the following methods:

(a) by filling out a paper application form and submitting it;

(b) by filling out an electronic application form and submitting it electronically;

(c) by attending City Hall in person to fill out and submit a paper application; or

(d) by telephoning the City to provide the information required in the application form and to request that service be discontinued to the premises.

(13) Where a primary customer has provided the City with a security deposit in accordance with subsection (8) and the primary customer’s services are discontinued, the City may apply the security deposit against any amounts owed to the City by that primary customer, in the following order:

(a) first, to reduce or eliminate any penalties assessed pursuant to this Bylaw or Bylaw No. 2016-24 being, *The Wastewater and Storm Water Bylaw, 2016* or Bylaw No. 2012-63, being *The Waste Management Bylaw, 2012*;

(b) second, to reduce or eliminate any interest assessed pursuant to this Bylaw or Bylaw No. 2016-24 being, *The Wastewater and Storm Water Bylaw* or Bylaw No. 2012-63, being *The Waste Management Bylaw, 2012*;

(c) third, to reduce or eliminate any service charges assessed pursuant to this Bylaw or Bylaw No. 2016-24 being, *The Wastewater and Storm Water Bylaw* or Bylaw No. 2012-63, being *The Waste Management Bylaw, 2012*;

(d) fourth, to reduce or eliminate any service charges assessed pursuant to this Bylaw in relation to waste or Bylaw No. 2012-63, being *The Waste Management Bylaw, 2012*;

(e) fifth, to reduce or eliminate any service charges assessed pursuant to this Bylaw in relation to drainage or Bylaw No. 2016-24 being, *The Wastewater and Storm Water Bylaw*;
(f) sixth, to reduce or eliminate any service charges assessed pursuant to this Bylaw, in relation to sewer service or Bylaw No. 2016-24 being, The Wastewater and Storm Water Bylaw; and

(g) seventh, to reduce or eliminate any service charges assessed pursuant to this Bylaw in relation to water service.

(14) The City shall return a security deposit provided pursuant to subsection (8) where services are discontinued, the City has received all payments due and no money is owing.

(15) The Director may periodically review each primary customer’s creditworthiness and may, in the Director’s discretion, return any security deposits required pursuant to subsection (8).

(16) A primary customer may apply to the Director to have the security deposit required pursuant to subsection (8) returned where the primary customer pays all service charges assessed for services in accordance with this Bylaw for a period of 24 consecutive months.

(17) If a primary customer fails to pay charges for the services after the Director has returned a security deposit to that primary customer in accordance with subsections (14) or (15), the Director may require the primary customer to provide another security deposit in accordance with subsection (8).

(18) Once each year, the City shall credit to each primary customer interest on any security deposit retained by the City at an interest rate set by the City.

PART IV: Repealed. (#9759, s. 7, 1995)
(#9288, s. 1, 1992)

PART V: SALE OF WATER FROM FIRE HYDRANTS

7 Any person desiring to rent a fire hydrant for the purposes of a temporary supply of water where water is not otherwise supplied shall make an application to the City in writing in a form prescribed by the City. The City may approve or deny such an application in their sole discretion. Any approval granted shall be subject to the following:

(a) payment of a monetary deposit as may be determined by the City for the safe return of tools and equipment, including wrenches, control valves, meter and backflow preventer;

(b) payment of a fixed rental fee set out in Item #12(a) of Schedule “A” plus a consumption charge set out in Item #1 of Schedule “B”;
(c) in lieu of the consumption charge referred to in clause (b), the City may require payment of a minimum consumption charge set out in Item #12(b) of Schedule “A”.
(#9759, s. 8, 1995; #2001-74, s. 2, 2001)

PART VI: SERVICE CHARGES

8(1) Every primary customer or co-applicant shall, for the services provided by the City, pay a daily base charge based on the size of the water meter installed on the premises as set out in Schedule “B”.

(2) Every primary customer or co-applicant shall pay the daily base charge applicable to a given meter size whether or not the primary customer or co-applicant actually consumed water.

(3) Where the installed meter at a premises is determined by the City to be oversized for the consumption requirements of a primary customer or co-applicant, the City may replace the meter or set the daily base charge assuming an appropriately sized meter.

(4) Every primary customer or co-applicant shall pay a water consumption charge at the uniform volume rate as set out in Schedule “B” for each cubic metre of water consumed.

(5) Repealed. (#2013-51, s. 5, 2013)
(#9759, s. 9, 1995; #2001-74, s. 3, 2001; 2006-73, ss. 5, 6, 7 and 8, 2006;
#2007-88, s. 2, 2007; #2012-63, s. 66, 2012)

9(1) The City shall:

(a) bill each account for services at such times as the City considers appropriate;

(b) include on each bill:

(i) the daily base charge for each service;

(ii) the uniform volume charge;

(iii) the amount of the actual or estimated consumption on which the charges were calculated; and

(iv) any other charges due and payable by that account; and

(c) deliver account bills to customers by mail or other available means.

(2) The total amount shown on the bill as owing is due and payable on the date of mailing of the bill to the customer.
(3) Any amounts not paid prior to the late payment date provided on the bill shall be subject to a late payment charge based on the monthly rate of interest set out in Item #4 of Schedule “A”.

(4) Any primary customer who is receiving services from the City but who is not receiving a bill shall contact the City immediately and shall remain responsible for the charges for the services commencing on the date on which the primary customer began receiving such services.

(#9759, s. 9, 1995; #2001.74, s. 4, 2001; #2006-73, s. 9, 2006; #2012-63, s. 66, 2012)

10(1) Where a primary customer or co-applicant fails to pay the total amount shown as owing on the bill within 30 days after the amount becomes due and payable, the City may discontinue the supply of water to the primary customer or co-applicant.

(2) Where water supply is discontinued pursuant to subsection (1):

(a) no further water supply shall be provided to the primary customer or co-applicant until all amounts owing to the City for water by the primary customer or co-applicant are paid; and

(b) the water supply may not be restored to the primary customer at the premises supplied until payment in full is received, or payment terms acceptable to the City are agreed to.

(3) Where a cheque tendered by a primary customer or co-applicant in payment of a water billing from the City is returned for any reason by the financial institution on which it was drawn, a handling fee in an amount set out in Item #3 of Schedule “A” shall be assessed by the City against the primary customer or co-applicant which fee, shall be added to and form part of the account billing.

(3.1) Where a primary customer or co-applicant fails to pay the account for services then the Director may add the unpaid charges for services to the tax roll for the premises, in such a manner as permitted pursuant to section 333 of The Cities Act.

(4) When a primary customer or co-applicant fails to pay any of the rates, charges or fees contained in this Bylaw and the City, in an effort to collect the amounts due transfers the outstanding about to the taxes on the land or building of the owner in accordance with section 333 of The Cities Act, the City shall charge the primary customer or co-applicant the fee as set out in Item 5 of Schedule “A”.

(5) Where the City delivers a Delinquent Notice, other than by mail, to a primary customer or co-applicant for overdue amounts owing pursuant to this Bylaw, an administrative fee as set out in Item 5.1 of Schedule “A” will be added to and form part of the account billing for each such notice sent.

(6) Where the City has notified a primary customer or co-applicant in writing that the number assigned to their account has changed and that all future payments tendered electronically must reference the new account number, if a primary customer or co-applicant subsequently tenders payment of an account
electronically using an incorrect or inactive account number and, as a result, their
payment is applied to an incorrect or inactive account, the City shall charge the
primary customer or co-applicant a handling fee in an amount as set out in
Schedule “A” for each payment that is required to be manually transferred to the
correct account.

(#9759, s. 9, 1995; #2001-74, s. 5, 2001; #2005-16, s. 5, 2005; #2007-88, s. 3, 2007;
#2012-63, s. 66, 2012, #2016-48, ss. 6(8) and 6(9), 2016)

10.1 Where water is supplied by the City and recorded on a meter at a property or
premises for which no primary customer or co-applicant has an active account for
service, the registered owner of the property or premises shall pay to the City the
applicable charges set out in section 8 for the water supplied.

(#9759, s. 9, 1995; #2007-88, s. 4, 2007; #2012-63, s. 66, 2012)

10.2(1) Pursuant to section 18 of The Cities Act, the City may, at its sole discretion, provide
service for premises located outside the City limits.

(2) Applications for service to premises located outside the City limits shall be
considered and be subject to the City’s Interim Extra-Municipal Servicing Policy
and Interim Extra Municipal Servicing Fees and Charges Policy dated July 29, 2013,
as may be amended from time to time

(#2013-51, s. 5, 2013)

PART VII: WATER METERS

11 All water supplied to customers by the City shall be measured by meters supplied,
installed and owned by the City.

(#9759, s. 21, 1995)

12(1) The City may cause all water meters to be read not less than twelve times per year.

(2) Where a meter reading is not obtained by the City for a billing period, consumption
may be based on a reading provided by the primary customer or co-applicant or
estimated based on an amount determined by the City to be representative of that
account's usage.

(3) Where water consumption has not been properly recorded on the water meter,
consumption may be determined based on an amount deemed by the City to be representative of that account's usage.

(4) Water consumption registered on water meters reading in imperial gallons or cubic
feet shall, for billing purposes, be converted to cubic metres.

(5) Where the City is unable to gain access to a meter for the purpose of conducting
the City’s business, the City may discontinue service to the premises until such
time as the City is granted access to the water meter.

(#9759, s. 10, 1995; #2012-63, s. 66, 2012)

12.1 Repealed. (#2010-6, s. 2, 2010)
In the following cases an application for a building permit is deemed to be an application for services pursuant to this Bylaw and the person who applied for the building permit or was issued the building permit is required to meet the following requirements:

(a) in the case of a building permit that authorizes construction of a standard residential premises, the primary customer shall make all necessary arrangements with the City for a water meter to be installed within 3 months from the date of issuance of the building permit; or

(b) in the case of a building permit that authorizes construction of a commercial premises or a multi-residential premises comprised of a single building, the primary customer shall make all necessary arrangements with the City for a water meter to be installed within 4 months from the date of issuance of the building permit; or

(c) in the case of a building permit that authorizes construction of a commercial premise or multi-residential premises comprised of more than one building, the primary customer shall make all necessary arrangements with the City for a water meter to be installed for each building, within 4 months of the date construction commences of each building respectively.

The following provisions shall apply where a primary customer or co-applicant has been approved for service to a premise for which a building permit has been issued (hereinafter referred to in this section as a “premises under construction”) pursuant to subsection 1:

(a) in the case of:

(i) a building permit that authorizes construction of a standard residential premises, the primary customer or co-applicant shall make all necessary arrangements with the City for a water meter to be installed within 3 months from the date of issuance of the building permit; or

(ii) a building permit that authorizes construction of a commercial premises or a multi-residential premises comprised of a single building, the primary customer or co-applicant shall make all necessary arrangements with the City for a water meter to be installed within 4 months from the date of issuance of the building permit; or

(iii) a building permit that authorizes construction of a commercial premises or a multi-residential premises comprised of more than one building, the primary customer or co-applicant shall make all necessary arrangements with the City for a water meter to be
installed for each building, within 4 months of the date
casection commences of each building respectively.

(3) Notwithstanding that water may have been supplied by the City to a premises
under construction prior to installation of a water meter, commencing on the date
that the water meter is actually installed or the date that the water meter is
required to be installed at a premises under construction pursuant to subsection
(2), whichever is earlier, the primary customer or co-applicant shall pay to the
City the charges set out in section 8, provided that in the event the water meter has
not yet been installed as required, the charges shall be based on the proposed size
of meter to be installed and the assumed daily consumption assigned to that size
of meter as set out in Schedule “B”.

(4) Upon receipt of a written application from a primary customer or co-applicant, the
Director may, in exceptional circumstances, extend the time for installation of a
water meter as required in subsection (2). Any extension granted pursuant to this
subsection shall be made in writing.

13.1 Where the City supplies water to a primary customer or co-applicant from a bulk
water loading facility for any purpose, the primary customer or co-applicant shall
pay to the City a water consumption charge at the bulk water sales rate as set out
in Schedule “A”, which includes a 75% surcharge per cubic meter.

13.2 Repealed. (#2012-63. s. 66, 2012)

14 Subject to the other provisions of this Bylaw, the number, location, physical
arrangement and kind of meters used to measure water consumption must be
approved by the City.

15(1) The owner of every premises shall provide for the installation of water meters:

(a) in a horizontal position, as required by the City;

(b) allowing convenient access to the meter at all times and with a clear space of
at least 460 millimetres around the meter;

(c) in all single-family dwellings, in the basement utility area at or near the
entrance of electrical power and gas services or at a location approved by the
City.

(2) Where a water meter is connected to a separate curb stop, the meter may be located
within the premises receiving water supply.

(3) Where more than one water meter is connected to a single curb stop:
(a) all meters shall be located in a common area of the premises to which the public does not have access;

(b) each meter shall service one unit only and have an isolating valve, on the upstream side of the meter, capable of being locked by the City.

(3.1) In the event a single meter serves more than one unit, the owner of the premises may be placed in billing as the Director may determine.

(3.2) In the event the shut off valve at a premise is inaccessible to the City for City business, the owner of such premises may be placed in billing as the Director may determine.

(3.4) If the City determines that a person who is not entitled to receive service due to an outstanding bill is residing at a property, the City may refuse services or discontinue services to the property until such person no longer lives at that premise or until all bills are paid in full.

(4) All water meters with a nominal inlet diameter of 32 mm (1 1/4") or greater, must have a sealed bypass valve around the meter.

(5) All water meters must have an isolating valve on both sides of the meter, being the inlet or upstream side and the outlet or downstream side, each valve within 300 millimetres of the water meter.

(6) Where a seal is broken, the City shall replace the seal and add a charge to the water billing of the premises on which the seal was located in an amount prescribed by Item #6(1) of Schedule “A”.

(7) Where a water meter is:

(a) removed from any premises without the permission of the City;

(b) damaged or destroyed while on the premises of the primary customer or co-applicant; or

(c) damaged by frost;

the primary customer or co-applicant shall be liable to the City for the cost of repair or replacement of the meter and the City may add the cost of such repair or replacement to the water billing of the premises. The fee chargeable for repair of a damaged meter shall be in an amount prescribed by Item #6(2) of Schedule “A”.

(#9759, ss. 12 and 21, 1995; #2012-63, s. 66, 2012, #2016-48, s. 6(11), 2016)


(#9759, s. 13, 1995)
16.1 Where consumption on an idle service shows more than 100 litres of water used at that location where there is no primary customer with an account, the owner of such premises may be placed in an account and charged for the billing period prior to the idle consumption.

(#2012-63, s. 66, 2012)

17(1) The City may:

(a) upon the request of a primary customer or co-applicant, install a meter in the premises of the primary customer or co-applicant larger than that considered sufficient by the City for proper water supply, subject to the payment by the primary customer or co-applicant of the fee prescribed by Item #7(1), (3) and (5) of Schedule “A”.

(b) Repealed. (#2004-108, s. 4, 2004)

(c) upon the request of a primary customer or co-applicant provide any premises with a water meter for the purposes of an irrigation outlet, which irrigation outlet must terminate at an isolating valve outside the premises where the premises supplied is a building. The primary customer or co-applicant shall pay to the City a charge established by Item #10 of Schedule “A” for the installation or removal of the meter, where installation of the meter is requested by the primary customer or co-applicant or where removal of the meter is deemed necessary by the City, which charge may be added to the water billing.

(d) where in the opinion of the City any water meter, fixture or pipe is insufficiently protected from extreme temperature, including frost or hot water, terminate the supply of water, upon notice in writing to the primary customer or co-applicant or his agent stating the danger to the meter, fixture or pipe;

(e) upon the request of a primary customer or co-applicant, or where the City is of the opinion that a water meter is not measuring water consumption accurately, remove and test the meter. Where testing is requested by a primary customer or co-applicant, the primary customer or co-applicant shall deposit an amount established by Item #9 of Schedule “A” with the City prior to testing.

(f) upon the request of a primary customer or co-applicant, approve the installation of a smaller meter, subject to the requirements for meter sizing and the payment by the primary customer or co-applicant of the fee set out in Item #7(2), (4) and (5) of Schedule “A”.

(2) Where a water meter is removed and tested pursuant to Subsection 1(e) of this Section, and:

(a) the meter registers within three percent (3%) of the volume of water actually passing through the meter, that meter shall be deemed to be measuring
accurately and, in the case of a deposit being made by the primary customer or co-applicant under Subsection 1(e), that deposit shall be forfeited to the City.

(b) the volume of water registered by the meter is more than three per cent (3%) outside the volume actually passing through the meter, that meter shall be deemed to be operating inaccurately and shall be replaced or repaired, and any deposit made pursuant to Subsection 1(e) shall be returned to the primary customer or co-applicant.

(3) Where a water meter is deemed to be measuring inaccurately pursuant to Subsection 2(b), the City shall adjust the account for that meter, adding to or deducting from the water billings to reflect the inaccuracy of the reading measured in testing, to properly represent the cost of the water supplied through the meter for the preceding period.

(#9759, ss. 14 and 21, 1995; #2012-63, s. 66, 2012)
18(1) The owner of any premises receiving the supply of water from the City pursuant to this Bylaw shall be responsible for the installation and maintenance of all pipes, fixtures, and equipment required for such supply from the property line to and inside of his premises, in accordance with the provisions of this Bylaw.

(2) Every person installing or maintaining water pipes shall ensure that all service pipes between the water main and the property line lay a minimum depth of 2700 millimetres beneath the surface of the ground.

(3) All service pipes must have a brass curb cock and a curb box on land owned or controlled by the City and within three hundred millimetres of the property line of the property intended to be serviced.

(4) The City may, upon the request of the primary customer or co-applicant, install a separate service pipe from a water main to any premises for use in fire-fighting only, subject to the primary customer or co-applicant paying the costs of installation.

(5) All service pipes that are or are intended to be connected to the water system, including their location, size, kind and installation, must be approved by the City.

(6) All branch lines to service pipes must:

(a) have isolating valves;

(b) possess water meters approved by the City to measure the volume of water flowing through the branch line.

(19)(1) On the expiration of the lifetime of a service pipe, as specified by the City at the time the work was constructed, the City may repair, maintain, replace or reconstruct the service pipe.

(2) Where a service pipe is replaced or reconstructed pursuant to Subsection 1:

(a) the owner of standard residential premises serviced by the pipe in question shall pay to the City a charge established by Item #11 of Schedule “A”; and

(b) the owner of multi-residential or commercial premises serviced by the pipe in question shall pay to the City a charge as calculated by the City.

(3) The City may enter into an agreement with an owner liable for a charge under Subsection 2(a) to amortize the charge, including interest, over a payment period not to exceed five years in duration.

(20)(1) In the event of a failure or interruption of the supply of water to any premises, the City may, upon the request of the primary customer or co-applicant take such action
as is reasonably necessary to ascertain the cause of the failure or interruption, subject to the primary customer or co-applicant depositing with the City an amount equal to the cost as estimated by the City for carrying out such work.

(2) Where the City takes action, pursuant to Subsection 1, and ascertains the cause or place of the failure or interruption to be:

(a) across the property line on the premises receiving the water, the deposit of the primary customer or co-applicant will be forfeited to the City;

(b) between the water main and the property line of the premises receiving the service, the City shall remedy the cause of the failure or interruption and the deposit shall be returned to the primary customer or co-applicant.

(#9759, s. 21, 1995; #2012-63, s. 66, 2012)

PART IX: REPLENISHMENT OF WASCANA LAKE

21 In addition to the supply of water in accordance with the preceding sections of this Bylaw, the City Manager may in his sole discretion authorize the sale of water from time to time to The Wascana Centre Authority, subject to the provisions of this Part. Such water shall be used solely for the purpose of replenishing Wascana Lake and for no other reason.

(#9759, s. 17, 1995)

22 Such water shall be delivered exclusively during off-peak demand, so that no other primary customer or co-applicant of the City's water utility shall be burdened with a water shortage by reason of the sale.

(#2012-63, s. 66, 2012)

23 The charge for water provided pursuant to this part shall be in accordance with Item #13 of Schedule “A”.

(#9759, s. 18. 1995)

PART X: WATER MANAGEMENT

24(1) Council hereby delegates to the Mayor of the City of Regina the power to invoke emergency measures for water conservation, to be exercised only upon the written request of the City Manager.

(2) The City Manager shall ensure that the invocation of the emergency powers shall be publicized in a manner that the majority of the citizens of Regina are informed as quickly as possible of the new measures and their consequences.

(3) The measures to be invoked may include:

(a) restrictions or total bans on the use of water by customers for the purposes of watering any lawn or garden. Such watering restrictions or bans may be total, or may be subject to certain day and/or time limitations as set by the Mayor;
exemptions from the above mentioned bans or restrictions in the case of newly sodded or seeded grass, or delicate flower or garden plants.

(4) Any person who violates the measures invoked by the Mayor pursuant to this Part shall be liable to prosecution pursuant to Part XI.

(5) The measures invoked by the Mayor pursuant to this Part shall be in full force and effect immediately upon the pronouncement thereof by the Mayor, unless the Mayor states that they will not come into effect until a later date and/or time.

(#9759, s. 21, 1995)

PART XI: OFFENSES, PENALTIES, AND ENFORCEMENT

25 No person shall:

(a) cause or allow the breaking of any seal placed by the City on any water meter, pipe, valve or other fixture of the water system;

(b) upon discovering or knowing of a broken seal, fail to notify the City immediately;

(c) being a primary customer or co-applicant or owner of premises receiving service, fail to maintain in good working condition all service pipes, isolating valves and any other fixtures of the water system on the premises;

(d) being a primary customer or co-applicant or owner of premises receiving service, fail, upon being notified by the City of any disrepair or faulty condition of a water pipe, isolating valves or other fixtures of the water system on the premises, to remedy the disrepair or faulty condition;

(e) cause or allow the removal of ground cover above any water pipe so that the water pipe is less than 2700 millimetres beneath the surface of the ground;

(f) being a primary customer or co-applicant or owner of premises having a separate service pipe installed for fire-fighting purposes only, use water supplied through that pipe for any purpose other than the protection of the premises from fire;

(g) construct or cause to be constructed any connection to a water main except in accordance with this Bylaw;

(h) close or fill in or cause the closure or filling of any trench or excavation containing or intended for water pipes except in accordance with this Bylaw;

(i) connect or cause the connection of any pipe or fixture for service except in accordance with this Bylaw;

(j) construct or cause the construction of any standpipe except in accordance
with this Bylaw;

(k) alter or remove or cause the alteration or removal of any water installation or equipment belonging to the City that requires the permission of the City without that requisite permission;

(l) install or cause the installation of a pump to increase or boost water pressure on a service pipe except with the permission of the City;

(m) water or cause the watering of any residential lawn or garden with a hose of diameter greater than nineteen (19) millimetres;

(n) being the owner or occupant of any premises, use or allow the use of water from the water system connected to that premises, contrary to any emergency measures declared by the Mayor pursuant to Part X of this Bylaw;

(o) hinder, obstruct or interfere with the City in the exercise of their duties under this Bylaw and The Cities Act.

(#9759, ss. 19 and 21, 1995; #2005-16, s. 6, 2005; #2012-63, s. 66, 2012)

26 Where a primary customer or co-applicant fails to comply or commits a breach of:

(a) any term or condition of any agreement made between the City as supplier and the primary customer or co-applicant of the service;

(b) any provision of this Bylaw or any other bylaw or resolution of the City concerning water supply and service; or

(c) any provision of Division 2 of Part III of The Cities Act;

the City may discontinue service to any premises of the primary customer or co-applicant until the primary customer or co-applicant complies or remedies the breach.

(#9759, s. 21, 1995; #2005-16, s. 7, 2005; #2012-63, s. 66, 2012)

27 Any person who contravenes any provision of this Bylaw is guilty of an offence punishable upon summary conviction by a fine in an amount not exceeding:

(a) two thousand ($2,000.00) dollars, in the case of an individual;

(b) five thousand ($5,000.00) dollars in the case of a corporation;

and in the case of an individual, by imprisonment in default of payment of the fine for a term not exceeding ninety (90) days.

28(1) Notwithstanding Section 27, where there is reason to believe that a person has contravened any provision of this Bylaw, the City may issue a Notice of Violation to the person, which Notice of Violation shall indicate that the City will accept
voluntary payment of twenty ($20.00) dollars at the place designated for payment on the Notice of Violation.

(2) Where the person receiving the Notice of Violation makes payment within seventy-two (72) hours after issuance of the Notice of Violation, that person shall not be liable for prosecution for the alleged contravention.

(3) Nothing in this Section shall be construed to prevent anyone from exercising his right to defend a charge of contravention of this Bylaw.

(4) The City Manager may cancel any Notice of Violation where, in his opinion, it was issued improperly or in error.

PART XII: SEVERABILITY AND REPEAL OF FORMER BYLAWS

29 If any section, Subsection, sentence, clause, phrase or other portion of this Bylaw is for any reason held invalid or unconstitutional by any Court of competent jurisdiction, that portion shall be deemed a separate, distinct and independent provision and the holding of the Court shall not affect the validity of the remaining portions of the Bylaw.

30 Bylaws No. 8098 and 8854, and any amendments thereto, are hereby repealed.

31 This Bylaw shall come into effect immediately upon the passing hereof.

PART XIII: CROSS CONNECTIONS AND BACKFLOW PREVENTION

32 No primary customer or co-applicant or person shall connect, cause to be connected or allow to remain connected, any piping, fixture, fitting, container or appliance in a manner which under any circumstances may allow water, waste water or any other liquid, chemical or foreign substance to enter the Water System.

(#9759, s.21, 1995; #2012-63, s. 66, 2012)

33 If a condition which contravenes Section 32 is found to exist, the City may in its discretion:

(a) discontinue service to the primary customer or co-applicant in accordance with Section 26; or

(b) give notice to the primary customer or co-applicant to correct the fault within a time period stated in the notice, and discontinue service in accordance with Section 26 upon any failure of the primary customer or co-applicant to comply within such stated time period.

(#9759, s. 21, 1995; #2012-63, s. 66, 2012)

34 The correction of any fault directed by the City pursuant to Section 33 shall be corrected by the primary customer or co-applicant by means of the disconnection of the offending piping, fixture, fitting, container or appliance or by means of the installation of a cross-connection control device expressly approved by the City for
such purpose, if any.

(#9759, s. 21, 1995; #2012-63, s. 66, 2012)

35 Notwithstanding Sections 32 to 34 inclusive, where the City determines that a severe hazard exists which, in the opinion of the City, creates a high risk of contamination of the Water System, the primary customer or co-applicant shall upon receipt of a notice from the City install at the service connection to the premises an approved cross-connection control device in addition to a cross-connection control device at the immediate location of the potential backflow within the customer's water system.

(#9759, s. 21, 1995; #2012-63, s. 66, 2012)

36 The primary customer or co-applicant shall ensure that cross-connection control devices are tested by a competent person upon installation and thereafter on an annual basis, to demonstrate that the device is in good working order.

(#9759, s. 21, 1995; #2012-63, s. 66, 2012)

37 A tag issued by the City indicating approval of each cross-connection control device shall be permanently displayed on or immediately adjacent to the device, and the primary customer or co-applicant shall cause particulars of each test of the device to be entered on the tag, said particulars to include the date of the test and the identity of the person performing the test.

(#9759, s. 21, 1995; #2012-63, s. 66, 2012)

38(1) For the purposes of this section and sections 36 and 37:

(a) "Competent Person" means any person who holds a currently valid Cross Connection Control Device Tester licence issued pursuant to subsection (2); and

(b) "Committee" means the Committee of Council appointed and authorized to hear licence refusal, revocation or suspension hearings.

(2) Any person desiring to be licensed as a Cross Connection Control and Backflow Prevention Tester must submit an application to the Director, Water Works, in a form approved by the Director, which application must contain:

(a) a copy of the applicant's certificate showing that the applicant has, within the preceding five years, successfully completed the American Water Works Association Western Canada Section Cross Connection Control Committee Certification Program, or an American Water Works Association approved equivalent;

(b) if the certification required under subsection (2)(a) is more than two years old, copies of all cross connection control and backflow prevention tests they have completed within the last two years preceding the date of application, to demonstrate that they have been actively testing in the last two years;

(c) a Verification Report from a calibration Lab approved by the Director,
Water Works, demonstrating that the applicant's testing equipment has been
tested and is functioning properly; and

(d) (i) the applicant's full name and address of residence;

(ii) the mailing address of the applicant;

(iii) the business address from which the applicant intends to operate; and

(iv) the business name or company name under which the applicant will
be carrying on business.

(#2011-64, s. 6, 2011, #2016-48, ss. 6(12) and 6(13), 2016)

(3) The Director, Water Works, shall refuse any application where:

(a) the applicant has not submitted the certificate required under subsection
(2)(a);

(b) if the application is filed after December 31, 1997 and the applicant's
certificate under subsection (2)(a) is more than two years old, and the
applicant has not submitted any test results demonstrating that the applicant
has been actively testing cross connection control devices in the last two
years; or

(c) the Director is satisfied, based on results of testing conducted by the
applicant, that the applicant is not conducting the tests properly in
accordance with the testing procedures and standards as set out by the
American Water Works Association in their certification course.

(4) In the event that the Director, Water Works, refuses an application for a licence
pursuant to subsection (3)(c):

(a) the Director shall serve written notice of the refusal by way of registered
mail to the address shown on the application as the mailing address; and

(b) the applicant may request a hearing with the Committee by serving notice on
the City Clerk within 30 days of the applicant's receipt of notification from
the Director that the application has been refused.

(#9759, s. 20, 1995; #9837, s. 2, 1996; #10061, s. 4, 1998, #2016-48, ss. 6(14) and 6(15),
2016)

39 If a cross-connection control device fails an initial or annual test, the primary
customer or co-applicant shall repair or replace the faulty cross-connection control
device within 96 hours or such other period as may be specified by the City.
(#9759, s. 21, 1995; #2012-63, s. 66, 2012)

40 All costs of:

(a) disconnecting any piping, fixture, fitting, container or appliance which fail to
conform with the requirements of this PART;

(b) installing, testing, repairing or replacing cross-connection control devices;

(c) such other measures as may be required by the primary customer or co-applicant pursuant to this PART;

shall be the responsibility of the primary customer or co-applicant.

(#9288, s. 2, 1992; #9759, s. 21, 1995; #2012-63, s. 66, 2012)

41 Where a cheque tendered by a person in payment to the City is returned for any reason by the financial institution on which it was drawn, a handling fee in an amount set out in Item 3 of Schedule “A” shall be assessed against that person and recovered by the City.

(#9759, s. 22, 1995)


__________________________________________  __________________________
Mayor                                           City Clerk
<table>
<thead>
<tr>
<th>Item</th>
<th>Fee Description – Section Reference</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Service fee - s. 5(4)</td>
<td>$25.00</td>
</tr>
<tr>
<td>2</td>
<td>Reconnection fee - s. 10(2)(b)</td>
<td>$75.00</td>
</tr>
<tr>
<td>3</td>
<td>Handling fee for NSF cheques - s.10(3)</td>
<td>$20.00</td>
</tr>
<tr>
<td>3.1</td>
<td>Transfer of Misapplied Payments – s.10(6)</td>
<td>$15.00</td>
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<tr>
<td>4</td>
<td>Monthly interest rate on overdue accounts - s. 9(3)</td>
<td>1.25%</td>
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<tr>
<td>5</td>
<td>Fee for collecting or transferring overdue charges to property taxes - s. 10(4)</td>
<td>$25.00</td>
</tr>
<tr>
<td>5.1</td>
<td>Fee for issuing Delinquent Notice - s. 10(5)</td>
<td>$15.00</td>
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<tr>
<td>6(1)</td>
<td>Fee to replace a broken seal - s.15(6)</td>
<td>$35.00</td>
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<tr>
<td>6(2)</td>
<td>Water Meter Repair or Replacements s. 15(6)</td>
<td>$187.00</td>
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<tr>
<td></td>
<td>Meter Interface Unit (MXU) only</td>
<td>$172.00</td>
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<tr>
<td></td>
<td>MXU replaced at the same time as a meter</td>
<td>$162.50</td>
</tr>
<tr>
<td></td>
<td>15 mm (5/8”) meter</td>
<td>$237.50</td>
</tr>
<tr>
<td></td>
<td>20 mm (3/4”) meter</td>
<td>$262.50</td>
</tr>
<tr>
<td></td>
<td>25 mm (1”) meter</td>
<td>$652.50</td>
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<tr>
<td></td>
<td>40 mm (1½”) meter</td>
<td>$950.00</td>
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<tr>
<td></td>
<td>50 mm (2”) meter</td>
<td>**</td>
</tr>
<tr>
<td></td>
<td>75 mm (3”) or larger</td>
<td>**</td>
</tr>
<tr>
<td>7(1)</td>
<td>Removal of 15mm meter and installation of 20mm meter - s. 17(1)(a)</td>
<td>$237.50</td>
</tr>
<tr>
<td>7(2)</td>
<td>Removal of 20mm meter and installation of 15mm meter - s. 17(1)(f)</td>
<td>$162.50</td>
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<tr>
<td>7(3)</td>
<td>Removal of 15mm and installation of 25mm meter - s. 17(1)(a)</td>
<td>$262.50</td>
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<tr>
<td>7(4)</td>
<td>Removal of 20mm and installation of 25mm meter - s. 17(1)(a)</td>
<td>$262.50</td>
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<td>7(5)</td>
<td>Removal of 25mm meter and installation of 15mm meter - s. 17(1)(f)</td>
<td>$162.50</td>
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<td>7(6)</td>
<td>Removal of 25mm meter and installation of 20mm meter - s. 17(1)(f)</td>
<td>$237.50</td>
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<tr>
<td>7(7)</td>
<td>Removal of meter larger than 25mm and installation of any other sized meter - s. 17(1)(a) and (f)</td>
<td>**</td>
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<td>9(1)</td>
<td>Removal and testing of water meter 25 mm or smaller - s. 17(1)(e)</td>
<td>$87.50</td>
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<tr>
<td>9(2)</td>
<td>Removal and testing of water meter larger than 25mm - s. 17(1)(e)</td>
<td>**</td>
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<tr>
<td>10</td>
<td>Removal or installation of water meter for irrigation outlet -s. 17(1)(c)</td>
<td>$210.00</td>
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<td>11</td>
<td>Replacement or reconstruction of a residential service pipe - s. 19(2)(a)</td>
<td>$1,630.00</td>
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<tr>
<td></td>
<td>(a) Standard fee</td>
<td></td>
</tr>
<tr>
<td></td>
<td>(b) Reduced fee For owners living in serviced premises who qualify under policy adopted by Council</td>
<td>$815.00</td>
</tr>
<tr>
<td>12</td>
<td>Fire Hydrant:</td>
<td></td>
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</tbody>
</table>
(a) Fixed rental fee – s. 7(b)........................................................................................................ $ 151.00
(b) Minimum water consumption charge per week - s. 7(c).......................................................... $ 57.00

13 Water supplied to Wascana Centre Authority per 100 Cubic meters - s. 23........................... $ 114.00

<table>
<thead>
<tr>
<th>Year</th>
<th>2011</th>
<th>2012</th>
<th>2013</th>
</tr>
</thead>
<tbody>
<tr>
<td>14</td>
<td>Bulk water sales rate (per cubic meter) – s.13.2........................................</td>
<td>$2.17</td>
<td>$2.36</td>
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<tr>
<td>15</td>
<td>Hydrant Flow Test..........................................................</td>
<td>$335</td>
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<td>16</td>
<td>Standard Statement or Consumption report (per account).................................</td>
<td>$7</td>
<td></td>
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<td></td>
<td>Account analysis (up to 2 years, per account)...............................................</td>
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<td></td>
<td>Custom Report (per hour of development time)...............................................</td>
<td>$100</td>
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** As determined by the Director, Water Works.

(#2004-108, s.2, 2004; #2005-16, s. 8, 2005; #2007-88, s. 8, 2007; #2010-11, s. 3, 2010; #2011-64, s. 6, 2011; #2012-63, s. 66, 2012, #2016-48, s. 6(16), 2016)
The rates and charges set out below are effective as of January 1 in each of the years identified below and apply to all consumption during the year. Application of charges occurring during a billing period where a rate change comes into effect may be prorated based on estimated consumption in accordance with section 12.

<table>
<thead>
<tr>
<th>Daily Base Charge</th>
<th>Water Rates</th>
<th>Unmetered Consumption -s. 13(3) &amp; 13.1</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2019($)</td>
<td>2020($)</td>
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<tr>
<td>Water Meter type</td>
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<tr>
<td>15 mm/18mm water meter</td>
<td>0.83</td>
<td>0.85</td>
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<td>25 mm water meter</td>
<td>1.16</td>
<td>1.19</td>
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<td>40 mm water meter</td>
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<td>50 mm water meter</td>
<td>2.41</td>
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<td>75 mm water meter</td>
<td>9.13</td>
<td>9.35</td>
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<tr>
<td>100 mm water meter</td>
<td>11.62</td>
<td>11.90</td>
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<tr>
<td>150 mm water meter</td>
<td>17.43</td>
<td>17.85</td>
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<tr>
<td>200 mm water meter</td>
<td>24.07</td>
<td>24.65</td>
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<tr>
<td>Volume Charge: Charge per M³</td>
<td>1.98</td>
<td>2.04</td>
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</table>

Schedule “B” is repealed and the following substituted: (#8988, s. 2, 1990; #9150, s. 2, 1991; #9165, s. 2, 1991; #9342, s. 2, 1992; #9489, s. 2, 1993; #9531, s. 2, 1993; #9759, s. 23, 1995; #10003, s. 2, 1998; #2001-74, ss. 6 and 7, 2001; #2004-35, s. 2, 2004; #2005-29, s. 3, 2005; #2006-73, s. 10, 2006; #2007-88, s. 9, 2007; #2010-11, s. 4, 2010; #2010-59, s. 2, 2010, #2014-18, s. 2, 2014, #2016-24, s. 143(7), 2016), (2017-8, s. 2, 2017, 2018-5, s.2, 2018, #2018-64, s. 2, 2018)
SCHEDULE “C”
Security Deposits

<table>
<thead>
<tr>
<th>Size of Meter</th>
<th>Amount of Security Deposit Required</th>
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<tbody>
<tr>
<td>15 mm or 18 mm</td>
<td>$100</td>
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<tr>
<td>25 mm</td>
<td>$140</td>
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<tr>
<td>40 mm</td>
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<tr>
<td>50 mm</td>
<td>$290</td>
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<tr>
<td>75 mm</td>
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<tr>
<td>100 mm</td>
<td>$1,400</td>
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<tr>
<td>150 mm</td>
<td>$2,100</td>
</tr>
<tr>
<td>200 mm</td>
<td>$2,900</td>
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</tbody>
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(#2005-16, s. 9, 2005)

SCHEDULE “D”

Repealed. (#2009-5, s. 11, 2009)
(#2005-16, s. 10, 2005)