



Bylaw No. 9635

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Office Consolidation

THE TAXI BYLAW, 1994

No. 9635

Including Amendments to July 29, 2020

This Bylaw has been consolidated under the authority of the City Clerk. It represents proof, in absence of evidence to the contrary of:

- a) the original bylaw and of all bylaws amending it; and**
- b) the fact of passage of the original and all amending bylaws.**

AMENDMENTS

DATE PASSED

Bylaw No. 9646

October 3, 1994

Bylaw No. 9680

March 20, 1995

Bylaw No. 9866

January 20, 1997

Bylaw No. 9880

February 24, 1997

Bylaw No. 9890

April 21, 1997

Bylaw No. 9962

February 9, 1998

Bylaw No. 10061

December 14, 1998

Bylaw No. 10161

September 20, 1999

Bylaw No. 2001-107

November 26, 2001

Bylaw No. 2002-55

June 24, 2002

Bylaw No. 2002-65

July 29, 2002

Bylaw No. 2006-25

March 27, 2006

Bylaw No. 2007-27

April 16, 2007

Bylaw No. 2007-82

November 19, 2007

Bylaw No. 2008-68

October 20, 2008

Bylaw No. 2009-26

April 27, 2009

Bylaw No. 2009-33

May 11, 2009

Bylaw No. 2009-71

November 23, 2009

Bylaw No. 2012-16

March 12, 2012

Bylaw No. 2012-26

April 16, 2012

Bylaw No. 2014-1

February 27, 2014

Bylaw No. 2014-30

June 23, 2014

Bylaw No. 2015-12

February 23, 2015

AMENDMENTS

DATE PASSED

Bylaw No. 2016-48

June 27, 2016

Bylaw No. 2017-26

August 28, 2017

Bylaw No. 2020-51

July 29, 2020

BYLAW NO. 9635

A BYLAW OF THE CITY OF REGINA
TO PROVIDE FOR THE LICENSING, CONTROLLING
AND REGULATING OF TAXICABS AND TAXICAB DRIVERS,
OWNERS, AND BROKERS IN THE CITY OF REGINA

WHEREAS the Council of the City of Regina is empowered by section 8 of *The Cities Act* to control, regulate and licence taxicab brokers, taxicab owners and taxicab drivers in the City of Regina;
(#2012-16, s. 2, 2012)

AND WHEREAS the Council of the City of Regina considers a clean, efficient and dependable taxi industry to be of great importance to the City of Regina;

AND WHEREAS the Council of the City of Regina has a role in the regulation of the taxi industry as a result of controlling the number of taxicab owner's licences issued;
(#9646, s. 3, 1994)

AND WHEREAS the industry which includes the owners, drivers and brokers of taxicabs is responsible for ensuring the provision of an effective, efficient and quality taxi service;

THE COUNCIL OF THE CITY OF REGINA HEREBY ENACTS AS FOLLOWS:

1. This Bylaw shall be referred to as "The Taxi Bylaw, 1994".
2. In this Bylaw unless the context otherwise requires, the expressions:

"Accessible Taxicab" means a metered taxicab that is designed for the transportation of non-ambulatory and ambulatory passengers;

"Board" means the Regina Appeal Board established pursuant to Bylaw 2005-4 being *The Regina Appeal Board Bylaw*, which is authorized to hear licence refusal, and revocation hearings pursuant to this Bylaw;

"Certificate of approval" means certificate of approval as described in section 3.1 of this Bylaw."

"City" means the City of Regina;

"Chief of Police" means the Chief of Police for the City of Regina and any police officer authorized to act on behalf of the Chief of Police;

Repealed. (#2012-16, s. 4, 2012)

"computer aided dispatch" means a dispatch system that is able to:

- (a) send order information by way of a computer terminal equipped with software that enables messages to be sent to a taxicab through a mobile data terminal; and
- (b) store and retrieve data.

"Council" means the Council of the City of Regina;

"Director" means the person appointed to the position of Director, Community Services, of the City or his or her designate;

Repealed. (#2016-48, s. 7(2), 2016)

"Director" means the person appointed to the position of Director, Community Services, of the City or his or her designate;

"electronic payment system" means a system installed in a vehicle used as a taxicab which allows a person to pay a fare by way of an immediate electronic withdrawal from the person's bank account or an immediate charge to the person's credit card;

"global positioning system" means an electronic navigational system that sends and receives global positioning signals and can provide location and time information in all weather, anywhere on or near the Earth;

"individual" means a natural person and does not include the following:

- (a) a corporation;
- (b) a partnership;
- (c) an unincorporated association;
- (d) an unincorporated syndicate;
- (e) an unincorporated organization;
- (f) a trust; or
- (g) a natural person in the capacity of trustee, executor, administrator or other legal representative;

"Licence Inspector" means any person employed with the City of Regina in the following positions:

- (a) Manager, Licensing & Parking Services;
- (b) Licensing Co-ordinator, Licensing & Parking Services; and

(c) Licensing Officer;”

“mobile application” means an online enabled application, a digital platform, a software program, a website or other system or technology platform offered, used or facilitated to enable a person to obtain taxi services;

"mobile data terminal" means a computerized, global positioning enabled, electronic device by which a taxicab may send or receive messages used for the purpose of but not limited to dispatching;

"model year" means the model year shown for a vehicle on the certificate of registration issued by Saskatchewan Government Insurance;

"New Applicant" as used in subsection 3(1) means an application by a person who has not held a valid City of Regina Taxicab Driver's Licence in the thirty days immediately preceding the date of application;

"Non-ambulatory" means a passenger who remains in a wheelchair or scooter while being transported in an accessible taxicab;

“Passenger” means a person who uses a taxi service and includes a person who attempts to hire a taxi for an approved pre-arranged service;

“Sealed” means physical or digital tamper proof mechanism applied to the taximeter by the Licence Inspector;

“Service Animal” means an animal trained to be used and is used by a person with a disability for reasons relating to his or her disability;”

"Taxicab Broker" means a person receiving calls for taxi service and dispatching taxicabs;

"Taxicab Driver" means any person in de facto charge of the operation of a taxicab, whether he or she is the owner of the taxicab or is an agent, licensee or employee of the owner;

"Taxicab Owner" means any person that has the control, direction and maintenance of a taxicab, and the benefit of the collection of revenue derived from the operation of the taxicab, whether as registered owner, licensee or in possession under any conditional sale, chattel mortgage or hire-purchase agreement;

"Taxicab Owner's Licence" means a decal which bears the period during which the licence is valid and the City licence number, issued by the Licence Inspector;

"Taximeter" means a mechanical, electronic or digital device which is used to calculate and display a charge for transportation in a taxicab;

(#9680, s. 3, 1995; #10061, s. 3, 1998; #2009-71, s. 22, 2009; (#2012-16, ss. 3, 4, 5, 6, 7 and 8, 2012, #2014-1, ss. 2 and 3, 2014, #2016-48, ss. 7(2), 7(3), 7(4), 2016) (#2020-51, ss.4-9, 2020)

TAXICAB DRIVER LICENCES

3. (1) No licence shall be issued to a new applicant for a taxicab driver's licence unless and until the following conditions have been met:
- (a) the new applicant submits an application form to the Licence Inspector in a form approved by the Licence Inspector;
 - (b) the new applicant pays the licence fee set out in Schedule "A" to this Bylaw;
 - (c) the new applicant provides proof that the applicant has a valid driver's licence of the appropriate class for the Province of Saskatchewan;
 - (d) the new applicant provides proof that the new applicant has received an approved criminal record check made by or on behalf of the Chief of Police;
 - (e) the Chief of Police provides a valid certificate of approval respecting the applicant;"
 - (f) the new applicant warrants in writing that there are no outstanding criminal charges or warrants against the applicant;
 - (g) the Licence Inspector takes a photograph of the new applicant; and
 - (h) the new applicant returns any prior expired taxicab driver's licences.

(#2020-51, s.10, 2020)

(2) Repealed. (#9646, s. 4, 1994)

- (3) No taxicab driver's licence shall be renewed unless and until the following conditions have been met:
- (a) the applicant submits an application form to the Licence Inspector in a form approved by the Licence Inspector;
 - (b) the applicant pays the renewal licence fee set out in Schedule "A" to this Bylaw;
 - (c) the applicant provides proof that the applicant has a valid driver's licence of the appropriate class for the Province of Saskatchewan;
 - (d) the applicant provides proof that the applicant has received an approved criminal record check made by or on behalf of the Chief of Police;
 - (e) the Chief of Police provides a valid certificate of approval respecting the applicant pursuant to section 65 of *The Traffic Safety Act*;

- (f) the applicant warrants in writing that there are no outstanding criminal charges or warrants against him or her;
- (g) the Licence Inspector takes a photograph of the applicant; and
- (h) the applicant returns any prior expired taxicab driver's licences.
(#9646, s. 4, 1994; #2009-26, s. 2, 2009; #2012-16, ss. 9 and 10, 2012)

- 3.1
- (1) Every taxi driver shall be required to hold a valid certificate of approval issued by the Chief of Police in accordance with the policy of the Regina Police Service.
 - (2) A certificate of approval may include a full enquiry into the applicant's suitability for a licence in the opinion of the Chief of Police, which may include, but is not limited to: background checks determined to be appropriate by the Chief of Police, eligibility to work in Canada, circumstances of offences, involvement in criminal activity relevant to operation of a taxi and compliance with the requirements of The Vehicle for Hire Act and Regulations.
 - (3) Any decision to deny, suspend or revoke a certificate of approval may be appealed by the applicant to the Regina Police Service Taxi and Tow Licence Review Board, or such other body as may replace the Board, in writing in a form approved by the Chief of Police including the reasons for the appeal. The Regina Police Service Taxi and Tow Licence Review Board shall provide its decision in writing to the applicant.
 - (4) Notwithstanding anything contained herein, the Chief of Police is authorized to carry out a review, suspend or revoke any certificate of approval at any time. Should a certificate of approval be denied, suspended or revoked, the Chief of Police shall notify the licensee and the Licence Inspector immediately.

(#2020-51, s.11, 2020)

4. (1) If the Licence Inspector is of the opinion that the applicant is not a suitable candidate to be licensed as a taxicab driver in the city, the Licence Inspector shall refuse to issue or renew the licence.

(2) Repealed (#2020-51, s.12, 2020)

- (3) Where a licence has been refused pursuant to subsection (1), the applicant may appeal the decision of the Licence Inspector in accordance with section 26 of this Bylaw.

(#10061, s. 3, 1998; #2009-26, s. 3, 2009; #2012-16, ss. 11 and 12, 2012)

5. (1) If the Licence Inspector approves an application submitted pursuant to section 3, the Licence Inspector shall issue a licence to the applicant in accordance with subsection (2).

- (2) Upon approval of an application under this section and upon payment of the licence fee prescribed in Schedule "A" attached hereto, the Licence Inspector shall issue to the applicant an annual taxicab driver's licence, which clearly displays:
- (a) on the front, a picture of the applicant, the taxicab driver licence number as assigned by the Licence Inspector, and the expiry date of the applicant's licence; and
 - (b) on the back of the licence, the provincial driver's licence number and the date of issue of the taxicab driver's licence.

(#10061, s. 3, 1998; #2012-16, ss. 13 and 14, 2012)

CONDUCT OF TAXICAB DRIVERS

6. Every taxicab driver in the City of Regina shall:
- (1) carry a valid taxicab driver's licence at all times while operating a taxicab, and shall produce the same for inspection when requested to do so by the Licence Inspector;
 - (2) place the taxicab driver's identification card issued by the City clipped to a vent grill on the passenger side with a clip provided by the Licence Inspector, such that the front of the identification card is clearly visible to any passenger who rides in the taxicab;
 - (2.1) display only his or her taxicab driver's licence identification card in the taxicab and display no other identification card;
 - (2.2) ensure no item, including the taxicab driver identification card, is attached to or hanging from the rear view mirror;
 - (3) keep or cause to be kept a trip record for each taxicab showing:
 - (i) the current Provincial motor vehicle licence number of the taxicab;
 - (ii) the date and time of the trip;
 - (iii) the number and identification number of the taxicab driver;
 - (iv) the location at which each passenger is picked up and the address at which each passenger is discharged;
 - (v) whether the taxicab is hired on an hourly or daily basis;
 - (vi) whether the trip transports a passenger who is ambulatory or a passenger who is non-ambulatory for accessible taxicabs; and
 - (3.1) retain the records required by this section for a period of one year from the date the record was made;
 - (3.2) provide the trip record required by this section to the Licence Inspector upon request of the Licence Inspector;

- (3.3) ensure that, within 24 hours of a trip being provided, all trips provided by the driver are recorded in the computer aided dispatch system of the taxicab broker;
- (3.4) not offer or provide any trips unless and until the driver is duly recorded as actively operating under the computer aided dispatch system of the taxicab broker with which the driver is associated;
- (4) carry in a taxicab no more than the number of persons for which the taxicab capacity has been rated by Provincial law;
- (5) at all times while the taxicab is in operation for the carriage of passengers for hire, but not otherwise, have the meter in a recording position, except when the taxicab is being operated for an approved pre-arranged service as defined by this Bylaw or on "Special Trips" as referred to in Schedule "A";
- (5.1) ensure that the taxicab is operated in a safe and controlled manner according to the rules of the road;
- (6) while in charge of any vehicle licensed under this Bylaw, be neat, clean and tidy in his or her person and dress and shall be civil and courteous toward all passengers and prospective passengers;
- (7) while waiting for hire or while on any public cab stand, sit or stand sufficiently close to his or her taxicab so as to have it under constant and close observation, and, while waiting for hire shall not obstruct sidewalks nor importune prospective passengers, nor cause any nuisance or annoyance in the solicitation of any passengers;
- (8) except where a taxicab is previously engaged, the passenger is indebted to the broker, or for other good and sufficient cause, the driver shall accept as a passenger any person requiring the services of such cab within the limits of the City where such passenger can demonstrate an ability to pay the appropriate fare according to the tariff of fares. Notwithstanding the generality of the foregoing, passage may be refused to anyone who is intoxicated, disorderly, using profane language, or where the taxicab driver reasonably believes his or her safety would be at risk if the person was accepted as a passenger;
- (8.1) not refuse a trip for a non-ambulatory passenger except in accordance with subsection 6(8) or 6(24.1);
- (9) punctually keep all appointments and engagements and shall not neglect to fulfil such appointments or engagements except for reasons beyond his or her control;
- (10) drive the taxicab operated by him or her according to the most direct travelled practicable route to the point of destination unless otherwise directed by the passenger;

- (11) upon request of any passenger, provide in writing to such passenger his or her taxicab driver's licence number, the City issued taxicab owner's licence number and taxicab identification number, and the name and address of the taxicab broker for which the driver is driving;
- (12) issue receipts to passengers upon request;
- (12.1) accept payment of fares by way of an electronic payment system
- (13) take due care of all property delivered or entrusted to and accepted by the taxicab driver for conveyance or safekeeping, and every driver shall immediately upon termination of any hiring or engagements take reasonable care to ensure that all property left in his or her taxicab shall be forthwith delivered to the person owning the same, or if the owner thereof cannot at once be found, the driver shall deliver the goods to the Police Station for safekeeping together with such particulars as may be required by the officer in charge;
- (14) turn off any radio (except for the taxicab's two-way radio), or any other sound producing mechanical or electronic device in the taxicab upon being requested to do so by any passenger, and having done so pursuant to such a request shall leave such device in the "off" position until the passenger's trip has been completed;
- (15) not solicit any person to take or use any vehicle licensed under this Bylaw, and, for that purpose shall not employ or allow any runner or any other person to assist or act in concert with the driver on any street in soliciting a person;
- (16) not drink, consume, or have in his or her possession any alcoholic beverage or other drug capable of causing impairment while he or she is in charge of any taxicab licensed under this Bylaw, nor shall the use of any alcohol or drug by the taxicab driver be apparent while he or she is in charge of any vehicle so licensed;
- (17) ensure that no person smokes, uses or consumes tobacco, or holds lighted tobacco in a taxicab during any period that the vehicle is made available for hire, including any break period;
- (18) not knowingly or negligently misinform or deceive any person as to the time, place, arrival or departure of any public conveyance, or the location of any place, structure or building;
- (19) not induce any person to hire that driver's taxicab or any other driver's taxicab by false representation;
- (20) not knowingly or deliberately deceive or insult any passenger;
- (21) not operate or be in charge of a taxicab while he or she has knowingly caused to be carried therein any drugs or narcotics defined by The Food and

Drug Act or The Narcotic Control Act;

- (22) extend taxi service to all ambulatory persons with physical disabilities, provided that such persons are able to reach the curb side, and enter and leave the taxicab with minimal assistance from the driver, subject to any prior special arrangements or agreements made between a taxicab broker or owner and such persons;
 - (22.1) fold and store wheelchairs of ambulatory passengers with physical disabilities;
 - (22.2) securely fasten all wheelchairs and scooters so as to prevent any movement of the wheelchairs or scooters while the taxicab is in motion when transporting non-ambulatory passengers in an accessible taxicab;
 - (22.3) unless exempted by the Licence Inspector pursuant to this Bylaw, permit a passenger with a disability to be accompanied by their service animal and must not demand any additional charge for the transportation of service animals accompanying a passenger with a disability;
 - (23) not operate a taxicab which is not clean as to its interior or exterior or otherwise free of damage or defects which may cause injury or damage to the persons and property of passengers;
 - (23.1) immediately report to the Licence Inspector any missing or damaged City decals that are required to be affixed to the inside or outside of the taxicab;
 - (24) shall ensure that his or her taxicab is equipped with seatbelts which are functional, visible and accessible for the convenient use of all passengers;
 - (24.1) have the right to refuse accessible taxicab service in any of the following situations:
 - (a) the pickup or delivery points are not accessible;
 - (b) a non-ambulatory passenger refuses to use the seat belt attached to that passenger's wheelchair or scooter; or
 - (c) the accessible taxicab cannot safely accommodate or transport a particular type of wheelchair or scooter.
 - (25) upon changing his or her address, notify the License Inspector accordingly within 7 days of the date of such change.
 (#9680, s. 4, 1995; #10161, s.2, 1999; #2009-71, s. 22, 2009;
 #2012-16, ss. 15, 16, 17, 18, 19, 20, and 21, 2012, #2014-1, ss. 4 and 5, 2014, #2015-12, s. 2, 2015, #2017-26 ss. 2, 3, 4, 5)(#2020-51, ss.13-15, 2020)
- 6.1 A taxicab driver may apply for an exemption from the application of subsection 6(22.3) upon providing proof acceptable to the Licence Inspector of the taxicab driver's inability to comply with the requirement without suffering undue hardship.
 (#2014-1, s. 6, 2014)

TAXICAB OWNER'S LICENCES

7. There shall be the following four classes of taxicab owner's licences:

- (a) temporary taxicab owner's licence;
- (b) regular taxicab owner's licence;
- (c) seasonal taxicab owner's licence; and
- (d) accessible taxicab owner's licence.

(#2012-16, s. 23, 2012)

TEMPORARY TAXICAB OWNER'S LICENCES

- 7.1 (1) For the purpose of this Bylaw, the licence period for a temporary taxicab owner's licence commences on May 1 of one year and ends on April 30 of the following year.
- (2) Where an individual has been issued a temporary taxicab owner's licence and he or she meets the temporary taxicab owner's licence requirements, his or her temporary taxicab owner's licence may be renewed on an annual basis for up to five years from the date it was first issued under the lottery.
- (3) Once five years has passed from the date the licence was first issued under the lottery as set out in subsection (2), that temporary taxicab owner's licence is not eligible for renewal.
- (4) Subject to subsection (5), the Licence Inspector may issue temporary taxicab owner's licences by way of a lottery conducted in accordance with the provisions of this Bylaw.
- (5) The Licence Inspector shall not issue any temporary taxicab owner's licences for any annual licence period where the number of temporary and regular taxicab owner's licences that existed 120 days prior to the start of that licence period would be equal to or greater than one taxicab for every 1250 residents of the city of Regina.
- (6) For the purposes of determining the total number of residents of the city the Licence Inspector shall make the population determination 120 days prior to the start of that licence period and shall use the population as determined in accordance with the latest census taken pursuant to the *Statistics Act* (Canada) that exists on that date.
- (7) When determining the current number of regular and temporary owner's licences for the purposes of subsection (5), the Licence Inspector shall make the determination 120 days prior to the start of that licence period and shall not include those licences that are revoked or those licences that are not eligible for renewal.

- (8) When the five year term for a temporary taxicab owner's licence set out in subsection (2) expires or the licence is revoked for any reason, the Licence Inspector may reallocate that licence by way of a lottery conducted in accordance with the provisions of this Bylaw.
- (9) Every temporary taxicab owner's licence issued is the property of the City and no individual shall transfer or sell his or her temporary taxicab owner's licence.
- (10) Where an individual is issued a temporary taxicab owner's licence pursuant to a lottery, the licence shall be issued in the name of the individual who applied for the licence and shall not be issued in any other name or be transferred to any other person.
- (11) If a temporary taxicab owner licensee dies, the licence is revoked and it shall be returned immediately to the Licence Inspector.
- (12) Every temporary taxicab owner licensee is subject to the requirements set out in this Bylaw that apply to regular taxicab owner licensees.
(#2012-16, s. 24, 2012)

REGULAR TAXICAB OWNER'S LICENCES

- 8. The maximum number of regular taxicab owner's licences issued for the City of Regina shall not exceed 120.

TEMPORARY AND REGULAR TAXICAB OWNER LICENSING REQUIREMENTS

- 9. No regular or temporary taxicab owner's licence shall be issued unless and until the following conditions have been met:
 - (a) the applicant submits an application form to the Licence Inspector in a form approved by the Licence Inspector;
 - (b) the applicant pays the licence fee and inspection fee set out in Schedule "A" to this Bylaw;
 - (c) the applicant produces a valid taxicab inspection certificate and decal from a qualified mechanic appointed by Vehicle Standards and Inspection of Saskatchewan Government Insurance;
 - (d) the Licence Inspector has inspected the vehicle to be used as a taxicab under that licence and the vehicle has passed the vehicle inspection requirements set out in Schedule "B" to this Bylaw;
 - (e) Repealed (#2020-51, s.16, 2020)

- (f) the vehicle to be used as the taxicab under that licence is equipped at all times with an electronic payment system that is maintained in working order;
 - (g) the vehicle that is to be used as the taxicab under that licence is equipped at all times with a global positioning system and mobile data terminal technology that is able to receive taxi dispatches from a computer aided dispatch system; and
 - (h) the vehicle that is to be used as the taxicab under that licence is equipped with:
 - (i) a fully functioning security camera system that is:
 - (A) approved by the Licence Inspector; and
 - (B) mounted on the inside of the windshield, or in another suitable position in the front of the passenger compartment, with two lenses, one facing rearward to capture images of all occupants of the taxicab at any given time and one facing outward towards the front of the vehicle; and
 - (C) configured to record sound; and
 - (ii) notification decals that are approved by the Licence Inspector and are affixed to the vehicle that advise passengers that the vehicle is equipped with a security camera and that passengers are being photographed;
- (i) the applicant returns any prior expired taxicab owner's licence stickers to the Licence Inspector within 30 days after the expiry date.
(#2009-26, s. 4, 2009; #2012-16, s. 25, 2012, #2017-26, ss. 6, 7)(#2020-51, ss.16-19, 2020)
10. (1) If the Licence Inspector is of the opinion that the applicant should not be granted a regular taxicab owner's licence or a temporary taxicab owner's licence, the Licence Inspector shall refuse to issue the licence.
- (2) Where a licence has been refused pursuant to subsection (1), the applicant may appeal the decision of the Licence Inspector in accordance with section 26 of this Bylaw.
(#10061, s. 3, 1998; #2012-16, s. 25, 2012)
11. If an applicant meets the licensing requirements set out in section 9 and the Licence Inspector approves the application, the Licence Inspector shall issue a licence to the applicant and shall affix a City of Regina taxicab owner's licence to the applicant's taxicab.
(#9646, s. 5, 1994; #2012-16, s. 25, 2012)
12. All regular and temporary taxicab licence owners must be affiliated with a licensed

taxicab broker at all times for their vehicle to be operated as a taxicab.
(#2012-16, s. 26, 2012)

13. Every regular and temporary taxicab licence owner in the City of Regina shall:
 - (1) display at all times in the passenger side back seat window of the taxicab a valid taxicab inspection decal issued and affixed by a qualified mechanic appointed by Vehicle Standards and Inspection of Saskatchewan Government Insurance;
 - (2) display in the top left corner of the rear window of the taxicab a valid taxicab owner's licence issued pursuant to section 11;
 - (2.1) display on the vehicle exterior at all times the following:
 - (a) a sign on top of the vehicle;
 - (b) on both sides and the rear of the vehicle, the name of the taxicab broker with which the taxicab is affiliated and an identifying number assigned by the taxicab broker with which the taxicab is affiliated in numbers contrasting with the colour of the vehicle at least 75 mm in height;"
 - (3) ensure that the taxicab is kept in a neat, clean and tidy condition both as to its interior and exterior while it is in use as a taxicab;
 - (4) submit the vehicle that is being used as a taxicab under that licence for an inspection where requested by the Licence Inspector and ensure the vehicle meets all vehicle inspection requirements set out in Schedule "B";
 - (4.1) pay any re-inspection fee set out in Schedule "A" where an inspection is required by the Licence Inspector;
 - (4.2) pay the fee set out in Schedule "A" where an inspection is required and the taxicab licence owner is either late for or misses the inspection appointment without providing the Licence Inspector with at least two hours notice;
 - (4.3) ensure that the vehicle that is being used as a taxicab under that licence meets the vehicle age requirements set out in section 9 of this Bylaw;
 - (5) cause the taxicab to be equipped at all times with a sealed taximeter of a type approved by the Licence Inspector, and attach it to the taxicab in a manner approved by the Licence Inspector;
 - (6) submit the taxicab for inspection by the Licence Inspector upon request, and notwithstanding the generality of the foregoing shall submit the taxicab upon request of the Licence Inspector for the purpose of running the taxicab over a measured course to test the accuracy of the meter;
 - (7) submit the taxicab for an inspection by a qualified mechanic appointed by

Vehicle Standards and Inspection of Saskatchewan Government Insurance if requested to do so by the Licence Inspector or the Chief of Police;

- (8) keep every taximeter in such condition of accuracy that the tolerance shall not exceed:
 - (a) on mileage tests (road tests) with respect to distance computed or actually travelled, a tolerance of two percent (2%) short of a mile and a tolerance of three (3%) percent over a mile; and
 - (b) on time tests (on individual time intervals) a tolerance of four percent (4%) in excess;
- (9) ensure the dial of the taximeter will be illuminated adequately at all times when the taxicab is under hire except when providing an approved pre-arranged service as defined by this Bylaw or on “Special Trips” as referred to in Schedule “A”;
- (10) ensure that the vehicle that is used as the taxicab is equipped at all times with an electronic payment system that is maintained in working order;
- (11) ensure that the vehicle that is used as the taxicab is equipped at all times with a global positioning system and mobile data terminal technology that is able to receive taxi dispatches from a computer aided dispatch system.
- (12) ensure that the vehicle that is used as the taxicab is equipped at all times with:
 - (i) a fully functioning security camera system that is:
 - (A) approved by the Licence Inspector; and
 - (B) mounted on the inside of the windshield, or in another suitable position in the front of the passenger compartment, with two lenses, one facing rearward to capture images of all occupants of the taxicab at any given time and one facing outward towards the front of the vehicle; and
 - (C) configured to record sound; and
 - (ii) notification decals that are approved by the Licence Inspector and are affixed to the vehicle that advise passengers that the vehicle is equipped with a security camera and that passengers are being photographed.

13.1 Any regular or temporary taxicab licence owner may equip the vehicle with a safety shield installed in accordance with the manufacturer’s specifications. (#2012-16, ss. 27, 28, 29, 30, 31, 32 and 33 2012, #2014-1, s. 7, 2014, #2015-12, s. 3, 2015, #2017-26, ss. 6, 7, 8)(#2020-51, ss.20-23, 2020)

SEASONAL TAXICAB OWNER'S LICENCES

14. Repealed (#9646, s. 6, 1994; #2009-33, ss. 2 and 3, 2009, #2012-16, s. 34, 2012)

- (1) For the purpose of this Bylaw, the licence period for a seasonal taxicab owner's licence commences on October 1 of one year and ends on April 30 of the following year.
- (2) The Licence Inspector may issue a portion of the City's seasonal taxicab owner's licenses to each licensed taxicab broker based on the following formula:

$$SL = 37\% \times (TL + RL)$$

Where SL is the amount of seasonal taxicab owner's licences to be issued to that taxicab broker;

TL is the number of temporary taxicab owner's licences affiliated with that taxicab broker as of 30 days prior to the start of that seasonal licence period;

RL is the number of regular taxicab owner's licences that are affiliated with that taxicab broker as of 30 days prior to the start of that seasonal licence period.

- (3) In applying any of the calculations or formulas set out in this section, the amount resulting from the calculation is to be rounded:
 - (a) to the nearest whole number; or
 - (b) where the result is equidistant from two consecutive whole numbers, to the higher of them.
- (4) When determining the current number of regular and temporary owner's licences for the purposes of this section, the Licence Inspector shall make the determination 30 days prior to the start of that seasonal licence period and shall not include those licences that are revoked.
- (5) Where a taxicab broker fails to pick up the number of seasonal taxicab owner's licences allocated to that broker within 30 days after the start of the seasonal licence period set out in subsection (1) or where a seasonal taxicab licence is revoked or returned for any reason, the Licence Inspector may reallocate the licence to another broker.
- (6) If a seasonal taxicab owner licensee dies, the licence is revoked and it shall be returned immediately to the Licence Inspector."

(#2017-26, s. 9)(#2020-51, s.24, 2020)

15. No seasonal taxicab owner's licence shall be issued unless and until the following conditions have been met:

- (a) the applicant submits an application form to the Licence Inspector in a form approved by the Licence Inspector;
- (b) the applicant pays the licence fee and inspection fee set out in Schedule “A” to this Bylaw;
- (c) the applicant produces a valid taxicab inspection certificate and decal from a qualified mechanic appointed by Vehicle Standards and Inspection of Saskatchewan Government Insurance;
- (d) the Licence Inspector has inspected the vehicle to be used as a taxicab under that licence and the vehicle has passed the vehicle inspection requirements set out in Schedule “B” to this Bylaw;
- (e) Repealed (#2020-51, s.25, 2020)
- (f) the vehicle to be used as the taxicab under that licence is equipped at all times with an electronic payment system that is maintained in working order; and
- (g) the vehicle that is to be used as the taxicab under that licence is equipped at all times with a global positioning system and mobile data terminal technology that is able to receive taxi dispatches from a computer aided dispatch system; and
- (h) the vehicle that is to be used as the taxicab under that licence is equipped with:
 - (i) a fully functioning security camera system that is:
 - (A) approved by the Licence Inspector; and
 - (B) mounted on the inside of the windshield, or in another suitable position in the front of the passenger compartment, with two lenses, one facing rearward to capture images of all occupants of the taxicab at any given time and one facing outward towards the front of the vehicle; and
 - (C) configured to record sound; and
 - (ii) notification decals that are approved by the Licence Inspector and are affixed to the vehicle that advise passengers that the vehicle is equipped with a security camera and that passengers are being photographed;
- (i) the applicant returns any prior expired seasonal taxicab owner’s licences to the Licence Inspector within 30 days after the expiry date.

(#2020-51, ss.25-27, 2020)

- 15.1 Any seasonal taxicab licence owner may equip the vehicle with a safety shield installed in accordance with the manufacturer's specifications.
(#2009-26, s. 5, 2009; #2012-16, s. 35, 2012, #2014-1, s. 8, 2014, #2017-26, s. 15(h)(i)(B, C, 2017-26, ss. 6, 7, 10)
16. (1) If the Licence Inspector is of the opinion that the applicant should not be granted a seasonal taxicab owner's licence, the Licence Inspector shall refuse to issue the licence.
- (2) Where a licence has been refused pursuant to subsection (1), the applicant may appeal the decision of the Licence Inspector in accordance with section 26 of this Bylaw.
(#10061, s. 3, 1998; #2012-16, s. 35, 2012)
17. If an applicant meets the licensing requirements set out in section 15 and the Licence Inspector approves the application, the Licence Inspector shall issue a licence to the applicant and shall affix a City of Regina seasonal taxicab owner's licence to the applicant's taxicab.
(#9646, s. 7, 1994; #2012-16, s. 35, 2012)
18. All seasonal taxicab licence owners must be affiliated with a licensed taxicab broker at all times for their vehicle to be operated as a taxicab.
19. Every seasonal taxicab licence owner in the City of Regina shall:
- (1) display at all times in the passenger side back seat window of the taxicab a valid taxicab inspection decal issued and affixed by a qualified mechanic appointed by Vehicle Standards and Inspection of Saskatchewan Government Insurance;
- (2) display in the top left corner of the rear window of the taxicab a valid taxicab owner's licence issued and affixed pursuant to subsection 17;
- (2.1) display on the vehicle exterior at all times the following:
- (a) a sign on top of the vehicle;
- (b) on both sides and the rear of the vehicle, the name of the taxicab broker with which the taxicab is affiliated and an identifying number assigned by the taxicab broker with which the taxicab is affiliated in numbers contrasting with the colour of the vehicle at least 75 mm in height;"
- (3) ensure that the taxicab is kept in a neat, clean and tidy condition both as to its interior and exterior while it is in use as a taxicab;
- (4) submit the vehicle that is being used as a taxicab under that licence for an inspection where requested by the Licence Inspector and ensure the vehicle meets all vehicle inspection requirements set out in Schedule "B";

- (4.1) pay any re-inspection fee set out in Schedule “A” where an inspection is required by the Licence Inspector;
- (4.2) pay the fee set out in Schedule “A” where an inspection is required and the taxicab licence owner is either late for or misses the inspection appointment without providing the Licence Inspector with at least two hours notice;
- (4.3) ensure that the vehicle that is being used as a taxicab under that licence meets the vehicle age requirements set out in section 15 of this Bylaw;
- (5) cause the taxicab to be equipped at all times with a sealed taximeter of a type approved by the Licence Inspector, and attach it to the taxicab in a manner approved by the Licence Inspector;
- (6) submit the taxicab for inspection by the Licence Inspector upon request, and notwithstanding the generality of the foregoing shall submit the taxicab upon request of the Licence Inspector for the purpose of running the taxicab over a measured course to test the accuracy of the meter;
- (7) submit the taxicab for an inspection by a qualified mechanic appointed by Vehicle Standards and Inspection of Saskatchewan Government Insurance if requested to do so by the Licence Inspector or the Chief of Police;
- (8) keep every taximeter in such condition of accuracy that the tolerance shall not exceed:
 - (a) on mileage tests (road tests) with respect to distance computed or actually travelled, a tolerance of two percent (2%) short of a mile and a tolerance of three (3%) percent over a mile; and
 - (b) on time tests (on individual time intervals) a tolerance of four percent (4%) in excess; and
- (9) ensure that the dial of the taximeter will be illuminated adequately at all times when the taxicab is under hire except when providing an approved pre-arranged service as defined by this Bylaw or on “Special Trips” as referred to in Schedule “A”;
- (10) ensure that the vehicle that is used as the taxicab is equipped at all times with an electronic payment system that is maintained in working order;
- (11) that the vehicle that is used as the taxicab is equipped at all times with a global positioning system and mobile data terminal technology that is able to receive taxi dispatches from a computer aided dispatch system.
- (12) ensure that the vehicle that is used as the taxicab is equipped at all times with:
 - (i) a fully functioning security camera system that is:

- (A) approved by the Licence Inspector; and
 - (B) mounted on the inside of the windshield, or in another suitable position in the front of the passenger compartment, with two lenses, one facing rearward to capture images of all occupants of the taxicab at any given time and one facing outward towards the front of the vehicle; and
 - (C) configured to record sound; and
- (ii) notification decals that are approved by the Licence Inspector and are affixed to the vehicle that advise passengers that the vehicle is equipped with a security camera and that passengers are being photographed.
- (#2012-16, ss. 36, 37, 38, 39 and 40, 2012, #2014-1, s. 9, 2014, #2015-12, s. 4, 2015, #2017-26, ss. 6, 7)(#2020-51, ss.28-31, 2020)

ACCESSIBLE TAXICAB OWNER LICENCES

20. (1) For the purpose of this Bylaw, the licence period for an accessible taxicab owner's licence commences on June 16 of one year and ends on June 15 of the following year.
- (2) Where an individual has been issued an accessible taxicab owner's licence by lottery and he or she meets the accessible taxicab owner's licence requirements, his or her accessible taxicab owner's licence may be renewed on an annual basis.
- (3) Subject to subsection (4), the Licence Inspector may issue accessible taxicab owner's licences by way of a lottery conducted in accordance with the provisions of this Bylaw.
- (4) The Licence Inspector shall not issue any additional accessible taxicab owner's licences for any annual licence period where the number of accessible taxicab owner's licences that existed 120 days prior to the start of that licence period would be equal to or greater than one accessible taxicab for every 11,000 residents of the city of Regina.
- (5) For the purposes of determining the total number of residents of the City the Licence Inspector shall make the population determination 120 days prior to the start of that licence period and shall use the population as determined in accordance with the latest census taken pursuant to the *Statistics Act* (Canada) that exists on that date.
- (6) When determining the current number of accessible taxicab owner's licences for the purposes of subsection (5), the Licence Inspector shall make the determination 120 days prior to the start of that licence period and shall not include those licences that are revoked or those licences that are not eligible for renewal.

- (7) When the licence set out in subsection (2) expires or the licence is revoked for any reason, the Licence Inspector may reallocate that licence by way of a lottery conducted in accordance with the provisions of this Bylaw.
- (8) Every accessible taxicab owner's licence issued is the property of the City and subject to section 21.4 no individual shall transfer or sell his or her temporary taxicab owner's licence.
- (9) Where an individual is issued an accessible taxicab owner's licence pursuant to a lottery, the licence shall be issued in the name of the individual who applied for the licence and shall not be issued in any other name or be transferred to any other person.
- (10) If an accessible taxicab owner licensee dies, the licence is revoked and it shall be returned immediately to the Licence Inspector.
- (11) Except as otherwise set out in this Bylaw, every accessible taxicab owner licensee is subject to the requirements set out in this Bylaw that apply to regular taxicab owner licensees.

(#2014-1, s. 10, 2014)

21. Repealed (#2014-1, s. 11, 2014)

21.1 No person shall operate a metered taxicab in the conveyance of non-ambulatory passengers other than an accessible taxicab licenced pursuant to this Bylaw.

21.1.1 Every accessible taxicab owner shall ensure priority is given to passengers who are non-ambulatory

(#9680, s. 6, 1995, #2017-26, s. 11)

21.2 An owner's licence for an accessible taxicab shall not be converted to any other class of owner's licence.

(#9680, s. 6, 1995)

21.3 No person is entitled to hold an accessible taxi owner's licence in respect of an accessible taxicab unless that person is the registered owner of the accessible taxicab.

(#9680, s. 6, 1995)

21.4 An accessible taxicab owner's licence issued and allocated by the City prior to February 24, 2014, may be transferred only upon the licence holder meeting the following conditions:

(a) that the licensee shall retain a registered interest in the licence upon transfer of the licence; and

(b) that all persons having a registered interest in the licence shall have a registered interest in the accessible taxicab.

(#9680, s. 6, 1995, #2014-1, s. 12, 2014)

21.5 Every accessible taxicab licence owner shall be affiliated with a licensed taxicab broker at all times for his or her vehicle to be operated as an accessible taxicab.
(#9680, s. 6, 1995)

- 21.6 (1) No accessible taxicab owner's licence shall be issued unless and until the following conditions have been met:
- (a) the applicant submits an application form to the Licence Inspector in a form approved by the Licence Inspector;
 - (b) the applicant pays the licence fee and inspection fee set out in Schedule "A" to this Bylaw;
 - (c) the applicant produces a valid taxicab inspection certificate and decal from a qualified mechanic appointed by Vehicle Standards and Inspection of Saskatchewan Government Insurance;
 - (d) the Licence Inspector has inspected the vehicle to be used as a taxicab under that licence and the vehicle has passed the vehicle inspection requirements set out in Schedule "B" to this Bylaw;
 - (e) the vehicle to be used as an accessible taxicab under that licence meets Canadian Standards Association Can/CSA3-D409-92, Motor Vehicles for the Transportation of Physically Disabled, as amended from time to time;
 - (f) the applicant has produced a certificate of registration for the accessible taxicab that shows the applicant to be the registered owner of the vehicle;
 - (g) Repealed (#2020-51, s.32, 2020)
 - (h) the vehicle to be used as the taxicab under that licence is equipped at all times with an electronic payment system that is maintained in working order;
 - (i) the vehicle that is to be used as the taxicab under that licence is equipped at all times with a global positioning system and mobile data terminal technology that is able to receive taxi dispatches from a computer aided dispatch system;
 - (j) the vehicle that is to be used as the taxicab under that licence is equipped with:
 - (i) a fully functioning security camera system that is:
 - (A) approved by the Licence Inspector; and
 - (B) mounted on the inside of the windshield, or in another

suitable position in the front of the passenger compartment, with two lenses, one facing rearward to capture images of all occupants of the taxicab at any given time and one facing outward towards the front of the vehicle; and

(C) notification decals that are approved by the Licence Inspector and are affixed to the vehicle that advise passengers that the vehicle is equipped with a security camera and that passengers are being photographed; and

(D) configured to record sound; and

(k) the applicant returns any prior expired taxicab owner's licence stickers to the Licence Inspector within 30 days after the expiry date.

(#2014-1, s. 13, 2014, #2017-26, s. 6, 7, 12)(#2020-51, ss.32-35, 2020)

(2) Repealed (#2020-51, s.36, 2020)

(3) Repealed (#2020-51, s.37, 2020)

(#9680, s. 6, 1995; #2007-27, s. 4, 2007; #2009-26, s. 6, 2009; #2012-16, s. 41, 2012)

21.7 (1) If the Licence Inspector is of the opinion that the applicant should not be granted an accessible taxicab owner's licence, the Licence Inspector shall refuse to issue the licence.

(2) Where a licence has been refused pursuant to subsection (1), the applicant may appeal the decision of the Licence Inspector in accordance with section 26 of this Bylaw.

(3) If an applicant meets the licensing requirements set out in section 21.6 and the Licence Inspector approves the application, the Licence Inspector shall issue a licence to the applicant and shall affix a City of Regina accessible taxicab owner's licence to the applicant's taxicab.

(#9680, s. 6, 1995; #2012-16, s. 41, 2012)

21.8 Every accessible taxicab licence owner in the City of Regina shall:

(1) display at all times in the passenger side back seat window of the taxicab a valid taxicab inspection decal issued and affixed by a mechanic appointed by Vehicle Standards and Inspection of Saskatchewan Government Insurance;

(2) display in the top left corner of the rear window of the taxicab a valid accessible taxicab owner's licence issued pursuant to section 21.7;

(2.01) display on the vehicle exterior at all times the following:

(a) a sign on top of the vehicle;

- (b) on both sides and the rear of the vehicle, the name of the taxicab broker with which the taxicab is affiliated and an identifying number assigned by the taxicab broker with which the taxicab is affiliated in numbers contrasting with the colour of the vehicle at least 75mm in height;”
- (2.1) ensure that the taxicab is kept in a neat, clean and tidy condition both as to its interior and exterior while it is in use as a taxicab;
- (3) submit the vehicle that is being used as a taxicab under that licence for an inspection where requested by the Licence Inspector and ensure the vehicle meets all vehicle inspection requirements set out in Schedule “B”;
- (3.1) pay any re-inspection fee set out in Schedule “A” where an inspection is required by the Licence Inspector;
- (3.2) pay the fee set out in Schedule “A” where an inspection is required and the taxicab licence owner is either late for or misses the inspection appointment without providing the Licence Inspector with at least two hours notice;
- (3.3) ensure that the vehicle that is being used as a taxicab under that licence meets the vehicle age requirements set out in section 21.6 of this Bylaw;
- (4) cause the taxicab to be equipped at all times with a sealed taximeter of a type approved by the Licence Inspector and attach it to the taxicab in a manner approved by the Licence Inspector;
- (5) submit the taxicab for inspection by the Licence Inspector upon request, and notwithstanding the generality of the foregoing, shall submit the taxicab upon request of the Licence inspector for the purpose of running the taxicab over a measured course to test the accuracy of the meter;
- (6) submit the taxicab for an inspection by a qualified mechanic appointed by Vehicle Standards and Inspection of Saskatchewan Government Insurance if requested to do so by the Licence Inspector or the Chief of Police;
- (7) keep every taximeter in such condition of accuracy that the tolerance shall not exceed:
 - (a) on mileage tests (road tests) with respect to distance computed or actually travelled, a tolerance of two percent (2%) short of a mile and a tolerance of three percent (3%) over a mile; and
 - (b) on time tests on individual time intervals, a tolerance of four percent (4%) in excess;
- (8) ensure that the dial of the taximeter will be illuminated adequately at all times when the taxicab is under hire except when providing an approved pre-

arranged service as defined by this Bylaw or on “Special Trips” as referred to in Schedule “A”;

- (8.1) ensure that the vehicle that is used as the taxicab is equipped at all times with an electronic payment system that is maintained in working order;
- (8.2) ensure that the vehicle that is used as the taxicab is equipped at all times with a global positioning system and mobile data terminal technology that is able to receive taxi dispatches from a computer aided dispatch system;
- (8.3) ensure that the vehicle that is used as the taxicab is equipped at all times with:
 - (i) a fully functioning security camera system that is:
 - (A) approved by the Licence Inspector; and
 - (B) mounted on the inside of the windshield, or in another suitable position in the front of the passenger compartment, with two lenses, one facing rearward to capture images of all occupants of the taxicab at any given time and one facing outward towards the front of the vehicle; and
 - (B.1) configured to record sound; and
 - (C) notification decals that are approved by the Licence Inspector and are affixed to the vehicle that advise passengers that the vehicle is equipped with a security camera and that passengers are being photographed.”
- (9) ensure that all drivers of the accessible taxicab are trained in the safe use and operation of that taxicab; and

(10) maintain the taxicab to the standards set forth in section 21.6.

(#9680, s. 6, 1995; #2012-16, ss. 42, 43 and 44, 2012, #2014-1, s. 14, 15 and 16, 2014, #2015-12, s. 5, 2015, #2017-26, s. 6, 13, 14)(#2020-51, ss.38-42, 2020)

21.8.1 Repealed (#2020-51, s.43, 2020)

21.8.2 Any accessible taxicab licence owner may equip the vehicle with a safety shield installed in accordance with the manufacturer’s specifications.
(#10161, s.4, 1999, #2017-26, s. 21.8.2)

21.9 Repealed. (#2012-16, s. 45, 2012)
(#9680, s. 6, 1995; #10061, s. 3, 1998)

21.10 In addition to the provisions of this or any other Bylaw respecting the revocation of licences, an accessible taxicab owner’s licence may be revoked if the accessible taxicab in respect of which the licence was issued is not:

- (a) operated for a period of eight consecutive weeks;
- (b) actively operated to transport non-ambulatory passengers for a period of eight consecutive weeks; or
- (c) registered in the name of the accessible taxicab licence holder, unless the holder of the licence transfers the licence to a vehicle registered in the licence holder's name that meets the requirements of section 21.6 within 8 weeks.

(#9680, s. 6, 1995, #2014-1, s. 17, 2014)

21.11 Repealed (#2014-1, s. 18, 2014)

21.12 Repealed. (#9890, s. 2, 1997)

TAXICAB BROKERS LICENCES

22. No taxicab broker's licence shall be issued or maintained unless and until the following conditions have been met:

- (a) the applicant submits an application form to the Licence Inspector in a form approved by the Licence Inspector;
- (b) the applicant pays the licence fee set out in Schedule "A" to this Bylaw;
- (c) the applicant provides evidence satisfactory to the Licence Inspector that the brokerage is equipped with computer aided dispatch technology unless exempt pursuant to section 24.2;
- (d) the applicant provides evidence satisfactory to the Licence Inspector that all taxicabs affiliated with that brokerage are equipped with a global positioning system and mobile data terminal technology that is able to receive taxi dispatches from a computer aided dispatch system unless exempt pursuant to section 24.2.

(#9646, s. 8, 1994; #2012-16, s. 46, 2012, #2014-1, s. 19, 2014)(#2020-51, ss.44-45, 2020)

23. (1) If the Licence Inspector is of the opinion that the applicant should not be granted a taxicab broker's licence, the Licence Inspector shall refuse to issue the licence.

- (2) Where a licence has been refused pursuant to subsection (1), the applicant may appeal the decision of the Licence Inspector in accordance with section 26 of this Bylaw.

(#10061, s. 3, 1998; #2012-16, s. 46, 2012)

24. If an applicant meets the licensing requirements set out in section 22 and the Licence Inspector approves the application, the Licence Inspector shall issue a licence to the applicant and the applicant shall prominently display this licence on the applicant's business premises

(#2012-16, s. 46, 2012)

- 24.1 (1) Every taxicab broker shall:
- (a) dispatch only accessible taxicabs licensed under this Bylaw for the transportation of passengers who are non-ambulatory; and
 - (a.1) ensure that at least one accessible taxi is available for dispatch at all times and if no accessible taxicab affiliated with that broker is available then the broker shall be responsible to contact another broker to have an accessible taxicab dispatched; and
 - (b) inform a person requesting accessible taxicab service of the approximate time of any delay in providing accessible taxicab service before accepting a request for such service.
- (2) A taxicab broker may dispatch an accessible taxicab for passengers who are ambulatory provided that priority be given to requests for accessible taxicab service by passengers who are non-ambulatory.

(#10161, s. 3, 1999; #2012-16, s. 46, 2012, #2017-26, s. 15)

- 24.2 (1) Each licenced taxicab broker shall use computer aided dispatch technology to dispatch calls to all taxicabs operating under regular, temporary, seasonal and accessible taxicab owner's licences that are affiliated with that broker.
- (2) The computer-aided dispatch system must be capable of recording in an electronic format the information required to be provided to the City pursuant to section 24.3 and must be archived in a form approved by the Licence Inspector for a minimum of one year after the date the data is recorded.
- (3) An accessible taxicab brokerage with no greater than one vehicle in its fleet may apply annually to the Licence Inspector for an exemption from the technology requirements in (2) and (3) provided that:
- (a) the accessible taxicab broker maintains the records required by this Bylaw in paper format and is otherwise able to comply with the recording and retention requirements;
 - (b) the Licence Inspector is satisfied that the accessible taxicab broker's recording system is a sufficient substitute for an electronic system; and
 - (c) the accessible taxicab broker pays the required annual fee.
- (4) The Licence Inspector may refuse to approve or may suspend or revoke the approval given in subsection (3) should at any time the applicant fail to maintain sufficient paper records, data retention or pay the required fee." (#2012-16, s. 47, 2012, #2014-1, s. 20, 2014, #2014-30, s. 2, 2014)(#2020-51, s.46, 2020)

24.2.1 (1) Every taxicab broker shall utilize its computer-aided dispatch system described in section 24.2 to record:

(a) for each dispatched trip:

- i. date and time of dispatch;
- ii. date and time of pick-up;
- iii. duration of trip;
- iv. length of time from when a dispatch call is received and the passenger is picked up;
- v. whether or not a person is picked up at the dispatch location;
- vi. whether a dispatch call is cancelled by the caller; and
- vii. for accessible taxicabs, whether the taxicab was called for and transporting an ambulatory or non-ambulatory passenger;
- viii. vehicle identification either by taxicab licence number issued by the Licence Inspector or car number issued by the broker;
- ix. driver identification either by driver name or taxicab driver's licence number issued by the Licence Inspector;
- x. whether or not the trip was an approved pre-arranged service and if so, whether payment was processed through the mobile application or made to the driver."

(b) for non-dispatched trips:

- i. date and time of pick-up; and
- ii. duration of trip.

(c) number of vehicles in service at any time.

(2) Every taxicab broker shall submit to the City the data contained in Subsection (1) in a form, manner and time prescribed by the Licence Inspector, upon request of the Licence Inspector.

(#2020-51, s.47, 2020)

24.2.2 Every taxicab broker shall ensure that all computer aided dispatch systems have a functioning emergency feature that can be activated by a driver to signal the taxicab broker's dispatch and that a process is in place to initiate an appropriate response to an emergency signal.

(#2014-30, s. 3, 2014, #2017-26, ss. 16, 17)

LOTTERY

24.3 (1) The Licence Inspector is authorized to use a lottery system to issue temporary, seasonal and accessible taxicab owner's licences.

(2) Repealed (#2017-26 s. 19, 2017)

(3) The Licence Inspector is authorized to do the following:

- (a) establish policies and procedures with respect to the City's licence lottery;
 - (b) prescribe the date a lottery is to be held;
 - (c) prescribe the notice period for a lottery;
 - (d) prescribe the manner in which notice of a lottery is to be provided;
 - (e) prescribe the person who will conduct the lottery;
 - (f) subject to the restrictions in section 7.1, prescribe the number of temporary taxicab owner's licences that will be issued under a lottery;
 - (g) subject to the restrictions in section 14, prescribe the number of seasonal licences that will be issued under a lottery;
 - (g.1) subject to the restrictions in section 20, prescribe the number of accessible taxicab owner's licences that will be issued under a lottery;
 - (h) prescribe the rules as to how the lottery will be conducted; and
 - (i) prescribe any other matter required for the conduct of a lottery.
- (4) In order to be eligible to apply to enter the City's licence lottery for a temporary, accessible or seasonal taxicab owner's licence, the applicant must:
- (a) be an individual who is 18 years of age or older and must show identification satisfactory to the Licence Inspector at the time of entering the lottery;
 - (b) submit a completed application in the form prescribed by the Licence Inspector; and
 - (c) submit the administration fee for entering the lottery prescribed by Schedule "A" of this Bylaw, which fee is non-refundable.
- (5) If there is any issue about an individual's eligibility to enter the City's licence lottery the Licence Inspector's decision regarding the individual's eligibility is final and is not subject to any review or appeal.
- (6) The Licence Inspector shall only accept one application from each eligible applicant for each lottery that the City conducts.
- (6.1) A separate lottery shall be conducted for temporary, seasonal and accessible taxicab owner's licences.

- (7) The Licence Inspector will conduct the lottery by placing the names of all eligible applicants in a container and then conducting a random draw to determine who will receive the temporary or seasonal taxicab owner's licences.
- (8) The Licence Inspector will draw from the pool of eligible applicants as many names as required to meet the number of available licences and then will also select alternates.
- (9) The list of alternates is valid for two years from the date of the lottery under which the alternate was selected.
- (10) Each applicant is only eligible to receive one taxicab owner's licence for each lottery that the City conducts.
- (11) Where an applicant is selected in the lottery, the Licence Inspector shall notify the applicant by registered mail.
- (12) Within 14 days from the date the Licence Inspector mailed the notification set out in subsection (11), the applicant shall notify the Licence Inspector in writing whether he or she wishes to accept the licence.
- (13) Where an applicant is selected in a lottery, the Licence Inspector shall not issue a licence to that applicant until the applicant satisfies all applicable licensing requirements set out in this Bylaw.
- (14) An applicant selected in a lottery shall ensure that he or she meets all licensing requirements and has a properly equipped taxicab in service by the date set out in the Licence Inspector's notification letter sent pursuant to subsection (11).
- (15) If an individual fails to comply with subsections (12) and (14), the Licence Inspector shall not issue a taxicab owner's licence to that individual and the Licence Inspector may reallocate that licence to an alternate.

24.4 In addition to the provisions of this or any other Bylaw respecting the revocation of licences, any new temporary, seasonal or accessible taxicab owner's licence issued after July 1, 2017, including any renewal thereof, may be revoked and reallocated or subject to non-renewal if the following conditions are not met:

- (a) the taxicab must be operated a minimum of 260 hours in any period of eight consecutive weeks;
- (b) the taxicab owner must at all times hold a valid taxicab driver's license; and,
- (c) the taxicab owner must be the primary driver of the vehicle which means that the taxicab owner must be the driver of the vehicle for at least 390 hours in any 3 month period, as evidenced through trip data recorded and submitted by the broker.

(#2012-16, s. 48, 2012, #2014-1, ss. 21, 22, 23, 24, 25 and 26, 2014, #2017-26, ss. 18, 20, 21, 22)

GENERAL PROVISIONS

25. The fee payable in respect of any licence required under the provisions of this Bylaw shall be as set in Schedule "A" to this Bylaw and shall be paid to the Licence Inspector at the Licence Inspector's office.

(#2012-16, s. 49, 2012)

25.1 (1) Subject to subsection (2), the Licence Inspector, and any member of the Regina Police Service are authorized to enforce the provisions of this Bylaw.

(2) Only the Licence Inspector may issue, renew, revoke, refuse to issue or refuse to renew a licence under this Bylaw.

(3) Subsection (2) does not limit the Chief of Police from refusing to issue, suspending or revoking a certificate of approval required by this Bylaw.

(#2012-16, s. 50, 2012)(#2020-51, s.48, 2020)

26. (1) The Licence Inspector may revoke, or refuse to issue or renew any licence under this Bylaw if an applicant or licensee has:

(a) failed to comply with any provision of this Bylaw;

(b) been convicted of an offence pursuant to this Bylaw; or

(c) failed to pay the licence fee on or before the date required.

(2) The Licence Inspector shall revoke or refuse to issue or renew any licence pursuant to this Bylaw if:

(a) a certificate of approval is required and the Chief of Police denies, suspends or revokes the certificate of approval for the applicant or licensee;

(b) any required driver's licences, vehicle registrations or vehicle inspection certificates or decals are refused or revoked by Saskatchewan Government Insurance.

(#2020-51, s.49, 2020)

(3) Subject to section 26.1, where a licence is revoked pursuant to this Bylaw, the licensee is required to return any decals or badges to the Licence Inspector.

(4) The Licence Inspector shall send notice of any decision to revoke or refuse to issue or renew a licence pursuant to this Bylaw to the applicant or licensee by registered mail at the address provided by the applicant or licensee.

(5) The notice sent pursuant to subsection (1) shall advise the applicant or licensee of the right to appeal to the Board pursuant to Bylaw 2005-4, being *The Regina Appeal Board Bylaw*.

- (6) Where the Licence Inspector has:
- (a) refused to issue or renew a licence under this Bylaw; or
 - (b) revoked a licence under this Bylaw;
- the applicant or licensee may appeal the decision to the Board within 30 days of the date of the decision.
- (7) An appeal to the Board must be in writing and must be served on the City Clerk within 30 days of the date of the decision.
- (8) A person may not appeal a refusal to issue or renew a licence if the reason for the refusal is the failure to pay any fee or provide the required information.
- (9) A person may not appeal a refusal to issue or renew a licence or a revocation of a licence where the reason for the refusal, or revocation is any of the following:
- (a) the Chief of Police denies, suspends or revokes the person's certificate of approval; or
 - (b) any required driver's licences, vehicle registrations or vehicle inspection certificates or decals are refused or revoked by Saskatchewan Government Insurance.
- (10) Where the Board hears an appeal pursuant to this Bylaw, the Board may:
- (a) confirm the decision of the Licence Inspector;
 - (b) set aside the decision of the Licence Inspector; or
 - (c) order the Licence Inspector to make further inquiry into the facts of the case.

(#10061, s. 3, 1998, #2012-16, s. 51, 2012)(#2020-51, s.50, 2020)

- 26.1 (1) An appeal pursuant to section 26 does not operate as a stay of the decision appealed from unless the Director, on an application by the licensee, decides otherwise.
- (2) The Director may only consider an application for a stay where:
- (a) the Licence Inspector has revoked the licence and the basis for the revocation is for any reason other than the reasons outlined in subsection 26(9);
 - (b) the licensee has appealed the Licence Inspector's decision to revoke the licence; and

(c) the licensee has applied for a stay in writing and has served this request on the City Clerk.

(3) Where a stay is granted pursuant to this section, the licence revocation is stayed until the Board makes a decision as to the licensee's appeal.

(4) Where a stay is granted pursuant to this section, the licensee is not required to return any decals or badges to the Licence Inspector until the Board makes a decision as to the licensee's appeal.

(#2012-16, s. 51, 2012, #2016-48, s. 7(5), 2016)

27. Repealed. (#2012-16, s. 52, 2012)

(#9646, s. 10, 1994; #10061, s. 3, 1998)

28. With the exception of licences allocated by lottery, a regular or seasonal taxicab owner's licence or a taxicab broker's licence may be transferred upon both payment of the applicable transfer fee as set out in Schedule "A" and compliance with the requirements of the application sections of the bylaw.

(#2017-26, s. 23)

29. (1) Subject to sections 29.1, 29.2, 29.3, 29.4 and 29.5, no broker, owner or driver shall charge or demand a fee any more than the amount calculated in accordance with the Tariff of Fees set in Schedule "A".

(2) If several passengers, each of whom has ordered taxicab service, are carried from the same point in one taxicab to different destinations, each stop shall be deemed to be the end of a trip and at each stop the driver shall clear the meter and the charge for each such trip shall be the amount recorded on the meter.

(3) If several passengers who have ordered taxicab service are carried from different points in the same taxicab to the same destination, each stop after the first stop to pick up a passenger, shall be deemed to be the end of a trip and at each such stop, the driver of the taxicab shall clear the meter and the charge for each such trip shall be the amount recorded on the meter.

(4) If, at the direction of a passenger who has ordered the taxicab, other passengers are picked up at one or more points to be carried with that passenger to the same destination, the charge shall be no more than the lawful charge would be for a continuous trip from the starting point to the destination.

(5) If a person who has ordered a taxicab, directs the driver to stop at one or more points to discharge passengers who entered the taxicab with the said person, the charge shall be no more than the lawful charge for a continuous trip from the starting point to the last destination.

(#9866, s. 2, 1997)

29.1 (1) A taxicab licence owner or taxicab driver may charge a fee calculated in

accordance with subsection (2) if the following conditions are met:

- (a) the taxicab is a van and has the capacity to transport six passengers or more;
- (b) the passengers request that they be transported by a van; and
- (c) the taxicab is not an accessible taxicab engaged in the transportation of a non-ambulatory passenger.

- (2) The fee payable pursuant to subsection (1) is calculated by multiplying the meter rate by 1.5.

(#9866, s. 3, 1997; #2012-16, s. 53, 2012, #2014-1, s. 27, 2014)

29.2 Where a passenger pays a taxi fare by way of an electronic payment system, the taxicab licence owner or taxicab driver may add a transaction fee equal to or less than the transaction fee set out in Schedule “A” to the total fare paid.

(#2012-16, s. 54, 2012)

29.3 Where a taxicab driver, owner or broker is charged a transportation fee per trip by the Regina Airport Authority for passenger pick-up or drop-off at the airport, the taxicab licence owner or taxicab driver may add a fee equal to or less than the fee charged by the Regina Airport Authority to the total fare paid.

29.4(1) A taxicab broker may provide pre-arranged service at fares other than the maximum charges set out in section 2 of the Tariff of Fees provided that the taxi broker:

- (a) submits an application to the Licence Inspector for approval, in the form prescribed by the Licence Inspector;
- (b) provides evidence satisfactory to the Licence Inspector that the taxicab broker uses a mobile application that meets the requirement of this Bylaw;
- (c) is approved by the Licence Inspector for the provision of pre-arranged service and that approval is not subsequently suspended or revoked; and
- (d) uses its mobile application to dispatch and accept requests for the trip in accordance with all of the requirements of section 29.5.

29.4(2) Notwithstanding subsection (1), the Licence Inspector may suspend or revoke any approval granted pursuant to subsection (1) should it be determined by the Licence Inspector that the taxicab broker failed to comply with any of the requirements of this section in the provision of pre-arranged service or if the mobile application does not meet the requirements of this Bylaw.

29.5 Every taxi broker providing approved pre-arranged service shall:

- (a) provide the following information to a passenger, through its mobile application, in a clear and unambiguous manner at the time of the passenger’s request for a trip and prior to initiation of the trip:

- i. the applicable rate to be charged for the trip, including how the rate is calculated;
 - ii. any extra charges as permitted by section 3 of the Tariff of Fees;
 - iii. any variable or surge pricing for the trip;
 - iv. an estimate of the total cost of the trip;
 - v. an estimated time of pick-up;
 - vi. the vehicle number assigned to the taxicab;
- (b) provide real-time GPS tracking visible to the passenger showing the location of the vehicle while en route to pick up the passenger and for the duration of the trip;
- (c) at the conclusion of the trip, immediately provide to the customer a receipt, which may be provided electronically, containing:
 - i. the total amount paid;
 - ii. the date, time and duration of the taxi service;
 - iii. the pick-up and drop-off locations;
 - iv. the taxi badge number of the driver;
 - v. the vehicle number of the taxi cab;
 - vi. the name of the taxicab broker;
- (d) provide a mechanism, through the mobile application, to submit feedback regarding the taxi service to the taxicab broker;
- (e) have a written privacy policy regarding the collection of personal information through its mobile application, must provide instructions of how to obtain a copy of its privacy policy or a link to its privacy policy in a location accessible to passengers using the mobile application and shall provide a copy of its privacy policy to any person upon request;
- (f) include a process in its mobile application by which a passenger accepts or refuses the taxi service prior to the trip being initiated and keep a record of such acceptance or refusal;
- (g) ensure that any calculations relating to distance, time or cost shall be accurate and completed in a manner so as not to be misleading or deceptive;

- (h) ensure that no charges other than those disclosed pursuant to this section are charged to the passenger for the taxi services requested by the passenger.
- 29.6 Payment for approved pre-arranged services may be made through a secure payment mechanism facilitated by the mobile application or to the driver of the taxicab.
30. Every taxicab inspection certificate and decal referred to in referred to in this Bylaw must be renewed yearly, and be dated no more than sixty (60) days prior to the expiry date of the vehicle registration, as required by Saskatchewan Government Insurance.
(#9646, s. 11, 1994; #9680, s. 8, 1995; #2012-16, s. 55, 2012)(#2020-51, s.52, 2020)
31. (1) Every licence other than an accessible taxicab owner's licence issued pursuant to this Bylaw shall expire on the 30th day of April of the year next succeeding the year of issue of the licence.
- (2) Every accessible taxicab owner's licence issued pursuant to this Bylaw shall expire on the 15th day of June of the year next succeeding of the year of issue of the licence.
(#9680, s. 9, 1995)
- 31.1 The fees charged to passengers set out in Schedule "A" to this Bylaw, shall be reviewed on an annual basis using the Consumer Price Index statistics set out in Schedule "D".
(#2012-16, s. 56, 2012)

OFFENCES AND PENALTIES

32. (1) A person who contravenes any of the provisions of this Bylaw or fails to comply therewith commits an offence and is liable to the penalties as herein provided.
- (2) Notwithstanding the generality of subsection (1), it is an offence:
- (a) for a taxicab broker to knowingly have in his or her employ or dispatch for calls:
- (i) a taxicab driver who does not hold a valid taxicab driver's licence; or
- (ii) a taxicab driver driving a vehicle not bearing a valid taxicab owner's licence;
- (b) for a taxicab owner to permit or allow an unlicensed taxicab driver to use his or her taxicab for hire;
- (c) for a taxicab driver to use for hire a vehicle not licensed pursuant to this Bylaw;
- (d) for a person to carry on or be engaged in business of a broker, owner

or driver of taxicabs unless and until that person has first obtained a licence to do so and paid the licence fee as set out in Schedule "A"; and

- (e) for a taxicab broker to provide false, incomplete or inaccurate information to the License Inspector when submitting data required by subsection 24.21(2).

(#2014-30, s. 4, 2014)

- (3) Any person who contravenes any provision of this Bylaw is guilty of an offence and liable on summary conviction:

- (a) in the case of an individual, to a fine not exceeding \$2,000.00, or in default of payment, to imprisonment for a term not exceeding 90 days;

- (b) in the case of a corporation, to a fine not exceeding \$5,000.00.

33. Bylaw Number 8719 and all amendments thereto are hereby repealed.

34. This Bylaw shall come into force and effect on its passing.

READ A FIRST TIME THIS 22nd DAY OF AUGUST A.D. 1994.

READ A SECOND TIME THIS 22nd DAY OF AUGUST A.D. 1994.

READ A THIRD TIME AND PASSED THIS 19th DAY OF SEPTEMBER A.D. 1994.

Mayor

City Clerk (SEAL)

CERTIFIED A TRUE COPY

City Clerk

SCHEDULE "A"

- 1 The following Table sets out the fees that are required to be paid by Applicants and Licensees pursuant to this Bylaw.

| Type of Fee | Amount |
|--|---------------|
| Taxicab Broker Annual Licence Fee | \$375.00 |
| Taxicab Broker Annual Licence Fee – City data entry (CAD/GPS exempt) | \$475.00 |
| Regular, Temporary, Seasonal and Accessible Taxicab Owner’s Annual Licence Fee | \$375.00 |
| Taxicab Driver Annual Licence Fee New Licence | \$50.00 |
| Taxicab Driver Annual Licence Fee Renewal Licence | \$25.00 |
| Taxicab Driver Annual Licence Fee Duplicate Licence | \$25.00 |
| Transfer Fee Brokerage Transfer Fee (same vehicle- switching brokerages) | \$35.00 |
| Transfer Fee Regular Taxicab Owner Licence Transfer Fee (transfer of decal with or without vehicle) | \$35.00 |
| Inspection/Re-inspection Fee Meter seal/Meter Check Fee | \$50.00 |
| Inspection/Re-inspection Fee Without Meter Check (sealed meter- new and existing vehicle) | \$30.00 |
| Missed or Late Appointment Fee | \$25.00 |
| Lottery Entry Fee | \$50.00 |

(#2012-16, s. 57, 2012)(#2020-51, s.53, 2020)

2. Repealed. (#2012-16, s. 57, 2012)
3. Repealed. (#2012-16, s. 57, 2012)

TARIFF OF FEES

2. Subject to section 29(1) every person operating any class of taxicab shall charge or collect no more than the following:
- (a) for the hire of a taxicab for the first 120 meters or part thereof \$ 4.00
 - (b) for each additional 138 meters or part thereof \$0.25
 - (c) for waiting time while under engagement; after the first five minutes, for each additional 25 seconds and shall include: \$0.25

- (i) the time during which the taxicab is not in motion, beginning five minutes after its reported arrival at the place at which the trip is to commence; and
 - (ii) the time consumed while standing at the direction of the passenger.
 - (d) for the hire of taxicabs by the hour:
 - (i) per hour, up to a travel limit of 10 kms \$36.00
 - (ii) a further charge per km for trips in excess of 10 kms \$0.80
 - (iii) for charges from the commencement of a trip, fractions of hours and mileages to be pro-rated, the minimum charge for any trip \$2.15
 - (e) for special trips outside the City limits \$1.72 per km
3. No person providing taxi service shall charge greater than the following fees for the described service:
- (a) for any number of grocery parcels \$.55
 - (b) for each trunk .30
 - (c) hand luggage no charge
 - (d) wheelchairs or mobility equipment no charge
 - (e) a fee of \$1.00 or less where the passenger pays using an electronic payment system
 - (f) cleaning fee where passenger soils vehicle by vomit or bodily fluid up to \$100
 - (g) a fee equal to the amount per trip charged to the taxi driver by the Regina Airport Authority for any trips originating or terminating at the Regina Airport.
4. No charge shall be made for the time lost through defects or inefficiency of the taxicab or incompetency of its driver's premature arrival of the taxicab in answer to a call.
5. All fees charged pursuant to this Bylaw are deemed to include Goods and Services Tax, and no fee or charge shall be collected in addition to the fees stated herein for the Goods and Services Tax.

(#9680, s. 10, 1995; #9962, s. 1, 1998; #2007-27, s. 4, 2007)
(#2020-51, s.53, 2020)

Schedule "B"

- 1 Every vehicle operating as a taxicab shall meet the following vehicle inspection requirements:
 - (a) the SGI Inspection Number for the vehicle must correspond with the SGI certificate provided to the Licence Inspector at the time of application;
 - (b) the plate number, make and model, colour and serial number of the vehicle must correspond with the vehicle registration information provided to the Licence Inspector at the time of application;
 - (c) except where exempted by Saskatchewan Government Insurance, the vehicle must be equipped with either a spare tire and jack that is ready for use or an inflatable spare tire kit with sealant;
 - (d) the vehicle's head lights, turn signals and brake lights must be in working order;
 - (e) the vehicle's seatbelts and windshield wipers (front/back) must be in working order;
 - (f) the taxicab meter rates must be programmed as outlined in this Bylaw;
 - (g) the taxicab meter in the vehicle must pass the mileage road test and time test as outlined in this Bylaw; and
 - (h) where a vehicle operates on propane fuel, the Propane Inspection decal must correspond with the Propane certificate provided to the Licence Inspector at the time of application.

(#2012-16, s. 59, 2012)(#2020-51, s.54, 2020)

Schedule “C”

Repealed (#2012-16, s. 60, 2012, #2014-1, s. 29, 2014)(#2020-51, s.525, 2020)

Schedule “D”

Taxi Cost Index

Basis For Taxi Meter Rate Adjustments

| Component | Publication | Cost Index % |
|---|--|---------------------|
| 1. Stand Rent, Licences, Union Dues, Other | CPI Regina: All-items Index | 12% |
| 2. Insurance | CPI Saskatchewan: Passenger vehicle insurance premiums | 8% |
| 3. Fuel | CPI Saskatchewan: Gasoline | 20% |
| 4. Routine Repairs and Maintenance | CPI Saskatchewan: Passenger vehicle parts, maintenance and repairs | 10% |
| 5. Amortized cost of vehicle, Radio & Equipment | CPI Saskatchewan: Purchase and leasing of passenger vehicles | 10% |
| 6. Earnings – all drivers | CPI Saskatchewan: Average hourly/fulltime in sales & service occupations | 40% |
| TOTAL | | 100.0 % |

*If for any reason a specific index is unavailable, the CPI Regina All-items index may be substituted in its place.

(#2012-16, s. 61, 2012)