

Regina, SK

Regina Paratransit Service

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Population Served: 221,407
 Service Area (km²): 121.0
 Main Community Served: Regina
 Other Communities Served:

ACTIVE REGISTRANTS

Ambulatory	1,136		
Non-Ambulatory	696	Attendants	0
Other	0	Companions	0
Total	1,832	Total	0

ADVISORY COMMITTEE

Organization	Mandate
<input checked="" type="checkbox"/> Internal	Policy
<input checked="" type="checkbox"/> External	Recommendation
	Decision Making
	Other

ELIGIBILITY CRITERIA

Description	Method of Determination	
Restricted in any of the following: travelling to a bus stop, identifying landmarks, following directions, navigating fixed-route transit, and/or easily confused or disoriented, at risk of falling, unable to board fixed-route transit independently, tires easily.	<input type="checkbox"/> Internal Assessment	<input type="checkbox"/> Paper Application
	<input type="checkbox"/> External Contract	<input type="checkbox"/> Healthcare Professional
	<input type="checkbox"/> Committee	<input type="checkbox"/> Other

DEDICATED SERVICE

Operated By: Transit System / Municipality
 Private Non-Profit Organization
 Private Contractor(s): 1

NON-DEDICATED SERVICE

Operated By: Taxi
 Rideshare Service
 Other

Delivery Model:
 Accessible vans and sedan taxis used to provide trips. Meter rate paid.

FARE STRUCTURE

Effective Date: 2019-12-31

	Free	Cash	Unit Price	Peak	Off-Peak	Monthly	Criteria
Adult/General		\$3.25	\$2.90	-	-	\$88.00	
Child	<input checked="" type="checkbox"/>	-	-	-	-	-	0-5
Student		\$2.75	\$2.45	-	-	\$64.00	Highschool
Senior		\$3.25	\$2.90	-	-	\$30.00	65+
Attendant	<input checked="" type="checkbox"/>	-	-	-	-	-	Must travel with eligible rider
Companion		\$3.25	\$2.90	-	-	\$88.00	

Other: multiple other passes/fares see regina.ca

SERVICE HOURS / SCHEDULING

Monday	06:00 to 23:15	Friday	06:00 to 23:15
Tuesday	06:00 to 23:15	Saturday	07:00 to 00:00
Wednesday	06:00 to 23:15	Sunday	08:00 to 19:00
Thursday	06:00 to 23:15	Holiday	08:00 to 19:00

Other: Service extended for special events

Advanced Booking Notice (days): 7

Minimum Notice for Reservation (hours): 0

Booking Method: phone, fax, email, in-person

REMARKS

We do not track attendants and companions as registrants. Some registrants however are required to travel with a mandatory attendant.

PASSENGER DATA

	2018	2019
Dedicated Service		
Ambulatory	117,194	121,028
Non-Ambulatory	73,117	70,929
Total	190,311	191,957
Attendants	14,226	11,774
Companions	-	-
Other	-	-
Total	14,226	11,774
Non-Dedicated Service		
Ambulatory	1,576	1,608
Non-Ambulatory	1,424	1,184
Total	3,000	2,792
Attendants	-	-
Companions	-	-
Other	-	-
Total	-	-
Total Eligible Passenger Trips	193,311	194,749
Total Support Person Trips	14,226	11,774
Total Trips	207,537	206,523

Total Eligible Passenger Trips by Booking Type

	2018	2019
Subscription/Pre-Booked	110,841	126,587
Reservation	67,935	55,769
On-Demand/Day-of	14,535	12,393
Total Trips Requested	252,353	254,877
Cancelled in Advance	44,681	45,508
Cancelled Late	8,771	8,638
No-Shows	5,590	5,982
Cancelled at Door	-	-

OPERATING EXPENSES

	2018	2019
Administration	\$56,768	\$75,180
Transportation Operations		
Internal Dedicated Service	\$863,583	\$880,855
Contract Dedicated Service	\$3,749,687	\$3,842,897
Contract Non-Dedicated Service	\$51,155	\$27,583
Contract Taxi Scrip	-	-
Vehicle and Facility Maintenance	-	-
Fuel and Energy Consumption	\$424,179	\$409,931
Total Operating Expenses	\$5,145,372	\$5,236,446

OPERATING REVENUES AND FUNDING CONTRIBUTIONS

	2018	2019
Passenger Revenue	\$241,739	\$272,207
Other Revenue	\$389,239	\$418,717
Total Revenue	\$630,978	\$690,924

Federal Operating Contributions	-	-
Provincial Operating Contributions	\$1,142,181	\$1,163,385
Municipal Operating Contributions	\$3,342,213	\$3,350,137
Other Operating Contributions	\$30,000	\$32,000
Total Operating Revenues and Funding	\$5,145,372	\$5,236,446

CAPITAL EXPENSES

Vehicle Purchase	\$732,606	\$858,144
Debt Servicing	-	-
Other	-	-
Total Capital Expenses	\$732,606	\$858,144

CAPITAL FUNDING CONTRIBUTIONS

Transit System Contributions	\$537,371	\$718,144
Federal Capital Contributions	-	-
Provincial Capital Contributions	\$195,235	\$140,000
Municipal Capital Contributions	-	-
Other Capital Contributions	-	-
Total Capital Funding	\$732,606	\$858,144

OPERATING STATISTICS

	2018	2019
Dedicated Service		
Revenue Vehicle Kilometres	1,174,292	1,202,763
Total Vehicle Kilometres	1,174,292	1,202,763
Revenue Vehicle Hours	69,011	69,101
Total Vehicle Hours	74,337	74,439

Non-Dedicated Service

Accessible Service		
Total Vehicle Kilometres	-	-
Total Vehicle Hours	-	-
Non-Accessible Service		
Total Vehicle Kilometres	-	-
Total Vehicle Hours	-	-

EMPLOYEE DATA

	Full-Time	Part-Time
Operators	51	12
Reservation Clerks	5	5
Dispatchers	-	-
Other Transport Operations	4	1
Mechanics	1	2
General Administration	1	4
Other	3	-
Total	65	24

UNION AFFILIATION & TOP WAGES

Internal Employees	Top Wage	Effective Date	Union Affiliation
Operators	-	-	-
Reservation Clerks	\$28.25	2019-12-31	ATU 588
Dispatchers	-	-	-
Mechanics	-	-	-

Contract Employees	Top Wage	Effective Date	Union Affiliation
Operators	\$24.01	2019-12-31	ATU 588
Reservation Clerks	-	-	-
Dispatchers	-	-	-
Mechanics	\$38.84	2019-12-31	-

VEHICLE DATA

	Accessible	Non Accessible	Average Maximum Capacity	
			Wheelchairs	Ambulatory
Cars	-	-	-	-
Minivans	-	-	-	-
Vans	-	-	-	-
Small Buses	33	-	6	13
Low-floor	-	-	-	-
Other	-	-	-	-
Total	33	-	-	-

Vehicle Ownership: Municipality - 33 lift equipped buses

Vehicle Maintenance: Contracted operator

INDICATORS

	2018	2019
Financial		
R/C Ratio	12.3 %	13.2 %
Net Operating Cost / Capita	\$20.39	\$20.53
Total Expense / Passenger	\$24.79	\$25.36
Total Expense / Eligible Passenger	\$26.62	\$26.89
Transportation Expense / Passenger		
Dedicated Service	\$24.63	\$25.20
Non-Dedicated Service	\$17.05	\$9.88
Transportation Expense / Hour (Dedicated Service)	\$67.77	\$68.97
Operating		
Registrants / Capita	0.0086	0.0083
Passengers / Capita	0.9374	0.9328
Passengers / Registrants	108.72	112.73
Passengers / Revenue Hour (Dedicated Service)	2.96	2.95
Revenue Vehicle Kilometre / Passenger (Dedicated Service)	5.74	5.90
Average Speed (Dedicated Service)	17.02	17.41