

August 21, 2015

28(1) Personal

Dear 28(1)

Re: Access to Information Request #2015-055 – Service Regina Water Bill Increase

Thank you for your access to information request received on August 10, 2015 requesting access to:

"Any reports, briefing notes, memos or emails drafted by Service Regina concerning residents' questions or complaints with regards to increased water bills and consumption over and following the water conservation advisory period (from May 24, 2015 to July 31, 2015), the city's explanation and response."

We have processed your access request and the records responding to the request are attached. However, pursuant to section 8 of *The Local Authority Freedom of Information and Protection of Privacy Act* (the Act), some of the information contained in the attached has been deleted because it's personal information. Access to this information is denied pursuant to section 28(1) of the Act. For your information, I have included a copy of all above-noted sections of the Act.

If you have any questions, please contact Cindy Howden at 306-777-7263 or by email at lafoipp@regina.ca.

Yours truly,

Jim Nicol

Chief Legislative Officer & City Clerk

jn /ch

Enclosure(s)



NOTE: If you would like to exercise your right to request a review of this decision, you may do so by completing a Request for Review form and forwarding it to the Saskatchewan Information and Privacy Commissioner within one year of this notice. If you require a copy of this form please contact us or you may contact the Office of the Information and Privacy Commissioner directly at (306) 787-8350.

LOCAL AUTHORITY FREEDOM OF INFORMATION AND PROTECTION OF PRIVACY

c. L-27.1

17

Purpose of information

24 No local authority shall collect personal information unless the information is collected for a purpose that relates to an existing or proposed program or activity of the local authority.

1990-91, c.L-27.1, s.24.

Manner of collection

- 25(1) A local authority shall, where reasonably practicable, collect personal information directly from the individual to whom it relates.
- (2) A local authority that collects personal information that is required by subsection (1) to be collected directly from an individual shall, where reasonably practicable, inform the individual of the purpose for which the information is collected.
- (3) Subsections (1) and (2) do not apply where compliance with them might result in the collection of inaccurate information or defeat the purpose or prejudice the use for which the information is collected.

1996-91, c.L-27.1, s.25.

Standard of accuracy

26 A local authority shall ensure that personal information being used by the local authority for an administrative purpose is as accurate and complete as is reasonably possible.

1990-91, e.L-27.1, s.28.

Use of personal information

- 27 No local authority shall use personal information under its control without the consent, given in the prescribed manner, of the individual to whom the information relates, except:
 - (a) for the purpose for which the information was obtained or compiled, or for a use that is consistent with that purpose; or
 - (b) for a purpose for which the information may be disclosed to the local authority pursuant to subsection 28(2).

1990-91, c.L-27.1, s.27.

Disclosure of personal information

- 28(1) No local authority shall disclose personal information in its possession or under its control without the consent, given in the prescribed manner, of the individual to whom the information relates except in accordance with this section or section 29.
- (2) Subject to any other Act or regulation, personal information in the possession or under the control of a local authority may be disclosed:
 - (a) for the purpose for which the information was obtained or compiled by the local authority or for a use that is consistent with that purpose;