

Email: [28\(1\) Personal](#)

July 14, 2017

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Dear [28\(1\)](#) :

Re: Request #2017-073-I – City's Collection Policy

This is to acknowledge receipt of your request for information received by the City on Thursday, July 14 quoted as follows:

“ Re: Parking Tickets

1. Do you have a copy of the City’s Collection Policy you could provide?
2. Also, it is my understanding the reason many of these didn’t get acted on previously was because the City was focusing on heavier fines/accounts. Correct me if I am wrong there, I am going off media Reports. That said, why would there be so little – if any – previous attempts on fines over a decade old?
3. Finally, do you have records of collection attempts on all of these outstanding fines?”

In response to question #1 request for access to a record, attached is the Accounts Receivable Collection Policy for the City of Regina.

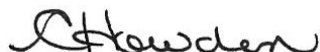
For questions # 2 and # 3, please note that the process to follow when seeking a response to a question or requesting general information from a department is to: contact Service Regina at 306-777-7000 or complete the Service Regina Online Request Form located at <http://www.regina.ca/site/contact/online-request-form/>.

Should you wish to make a formal request for access to “records” under *The Local Authority Freedom of Information and Protection of Privacy Act* please complete the [Access to Information Request Form](#) and deliver or mail the form, along with the \$20 application fee, to the Access and Privacy Team, City of Regina, Office of the City Clerk, 15th Floor, City Hall, 2476 Victoria Avenue, PO Box 1790, Regina, SK S4P 3C8. If you have any questions or require additional information on the access to information

process, please refer to the City of Regina web page located at http://www.regina.ca/residents/council-committees/learn-city-clerk/access_to_information_and_protection_of_privacy/

If you have any questions or require additional information you can reach me at 306 – 777-7263, or by email at lafoipp@regina.ca

Yours truly,



Cindy Howden
Privacy & Freedom of Information Officer

clh

Enclosure(s)